

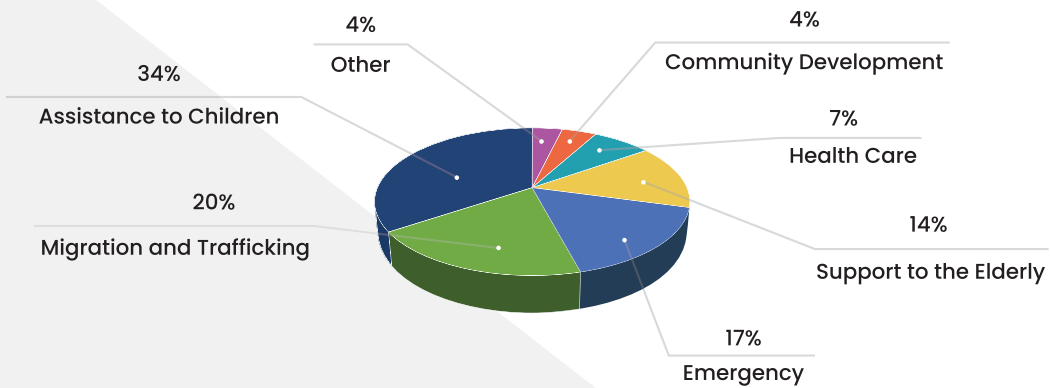


Հայկական Կարիտաս
Armenian Caritas

OVERVIEW OF 2020-2021

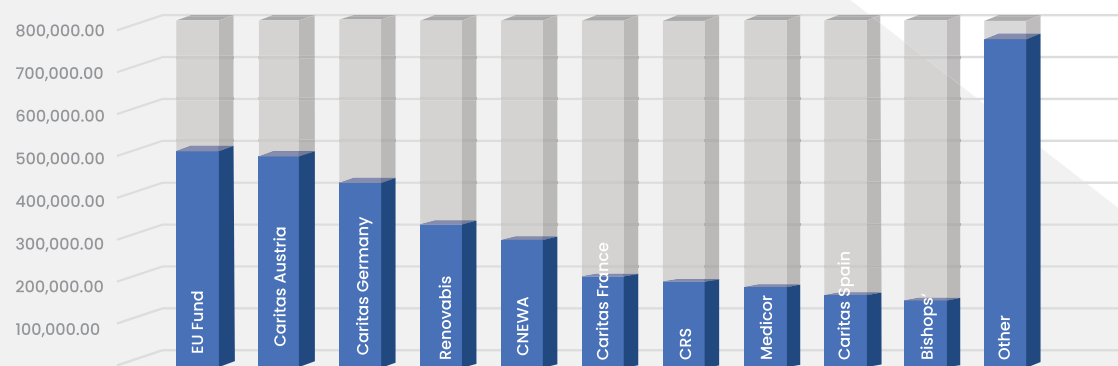
SERVE DIFFERENT VULNERABLE GROUPS WITH LOVE AND COMPASSION, RESPECTING THE DIGNITY OF EACH INDIVIDUAL

STRATEGIC DIRECTIONS 2020

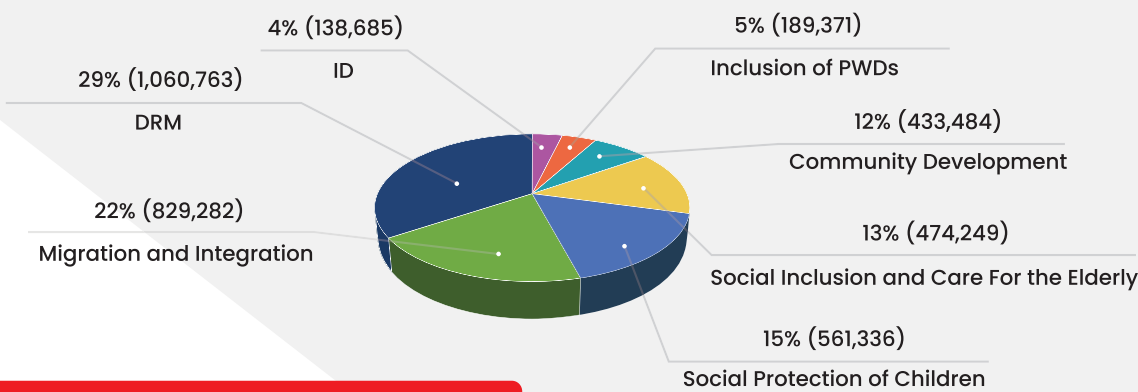


Total for 2020 - 3,505,308.74 EUR

INCOME 2020

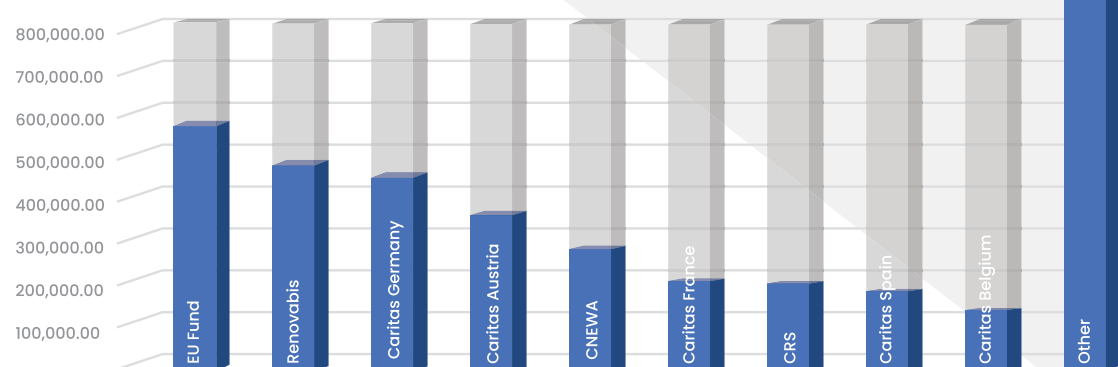


STRATEGIC DIRECTIONS 2021



Total for 2021 - 3,690,750.00 EUR

INCOME 2021



OUR VOLUNTEERS

Armenian Caritas (NGO) volunteers are a core carrier of the organization's mission and ideology. They have been involved in various areas of operations since the establishment of the organization. Caritas needs volunteers now more than ever because of the negative impact the COVID-19 pandemic and Nagorno-Karabakh war have had on Armenia. Currently about 80 volunteers are involved in various Caritas projects, and nearly 40 of these volunteers come from different communities in Armenia. Additionally, some of our volunteers are former beneficiaries of Armenian Caritas' different projects, and volunteering is a means to keep their rapport with the organization. Caritas volunteers work with elderly people, children with disabilities, socially vulnerable families, teenagers, participate in various community programs, as well as assist with the administrative work in Armenian Caritas offices and centers. The volunteering practice in Caritas is very structured; all the local and international volunteers help with different projects based on their skills and preferences, as well as the projects' requirements. Internship opportunities also exist for local and international students majoring in the social sciences. A distinctive feature of Caritas' volunteers is their willingness to provide social care and assistance to people with various disabilities. Rather than seeking educated and skillful volunteers, Armenian Caritas provides opportunities to individuals from diverse backgrounds and teaches them the skills they'll need. Potential volunteers for Armenian Caritas must possess a passion for social justice and helping others, as well as willingness to learn.

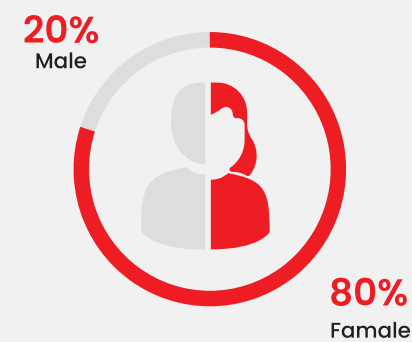


64 PROJECTS

MORE THAN 100,000 BENEFICIARIES PER YEAR

- 1,200 children and their families
- 1,100 elderly people
- 130 rural communities with 80,000 inhabitants
- Medical service to 3,000 vulnerable people
- 3,500 migrants and refugees
- 300 children and 80 adults with disabilities
- 6,800 displaced households from NK

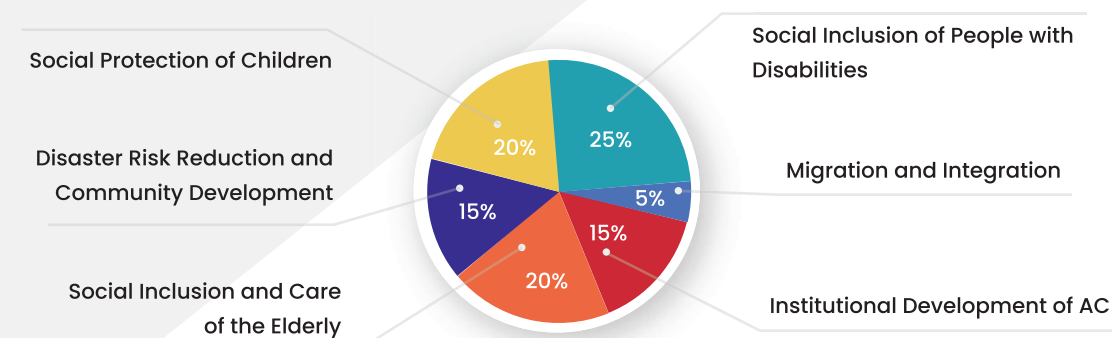
Involvement by gender



Volunteers' involvement geographically



Volunteers' involvement by sectors



INSTITUTIONAL DEVELOPMENT

- MEAL & HR systems established
- Advocacy, Communication and Fundraising Strategies defined
- Safeguarding and Complaints mechanisms launched
- Emergency preparedness capacities enhanced



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THE PRESIDENT OF ARMENIAN CARITAS

As the President of Armenian Caritas, it is my pride and responsibility to present the biannual report of activities of Armenian Caritas for 2020-2021. 2020-2021 were difficult years for the world, but especially for Armenia. The epidemic and the war have posed significant challenges for Caritas. It was extremely important for all of us to find mutually acceptable solutions to all our sensitive issues. The pandemic and the war have had negative effects on all people. But our attention focuses especially on the most vulnerable and marginalized groups, whose chances to cross the bottom line of poverty and exclusion are particularly high. The war has a bitter taste, but it is for us to show that

that we can overcome the challenges with dignity. Times were difficult also for the staff of Armenian Caritas – pandemic, stress and other consequences of the war did not pass them by. Apart from the physical difficulties, the psychological tension was deep, but the staff of Armenian Caritas, remaining faithful to its mission, without hesitation, started to support the needy. The helping hand of partner organizations from all over the world did not make us wait. The helping hands, compassion and brotherly support, coming from the Members of the big Caritas Family is invaluable. I am convinced that our joint efforts and consolidation of good will to overcome the difficulties will be an essential basis for moving towards integration and development. We are surely not alone in the fulfillment of our difficult mission: the Armenian people and the whole Catholic World with their charitable structures, Europa, Member Organizations of Caritas Internationalis, Bishops' Conferences, Governments of Germany, Austria and Liechtenstein and a significant number of other Benefactors are with us. We express our deepest gratitude to all the Benefactors and Partners for the invaluable assistance provided in these difficult times. I am proud that during this difficult

period, Armenian Caritas, as always, was close to the needs of the most vulnerable and deprived, the lonely elderly, children with disabilities, IDPs and other marginalized groups and communities, by continually supporting and guiding them to overcome the challenges they face. Armenian Caritas stays faithful to its mission and vision. I will beg for unfathomable grace of God for you, your relatives and co-workers. You are present in my prayers. Seeking the abundant heavenly gifts of the Almighty Lord, we send you our patriarchal blessing with fatherly love.

His Beatitude Rapphael Bedros XXI Minassian
Catholicos-Patriarch of the Armenian Catholics

Our vision is to bring lasting positive change in the lives of people through promotion of social justice and enhanced sustainable development in Armenia.

About us

Armenian Caritas was founded in 1995 by the Armenian Catholic Church with the extensive support from the Catholic Relief Services. Armenian Caritas, which has 'Benevolent NGO status,' focuses its domestic efforts on social protection and care, community-based development programs to improve the living and educational conditions, to improve public health to the most vulnerable social groups, migration and integration to implement sustainable reintegration measures for returnees and humanitarian and development activities.

Since the beginning of its work, Armenian Caritas has provided direct assistance to thousands of people in 125 communities of Armenia.

The main office of Armenian Caritas is located in Gyumri. The organization has the staff of about 230 employees and more than 80 volunteers.

Armenian Caritas continues to extend its services throughout Armenia and operates throughout the RA provinces of Shirak, Lori, Gegharkunik, Ararat as well as Yerevan City.

Armenian Caritas develops its activities within 7 priorities areas

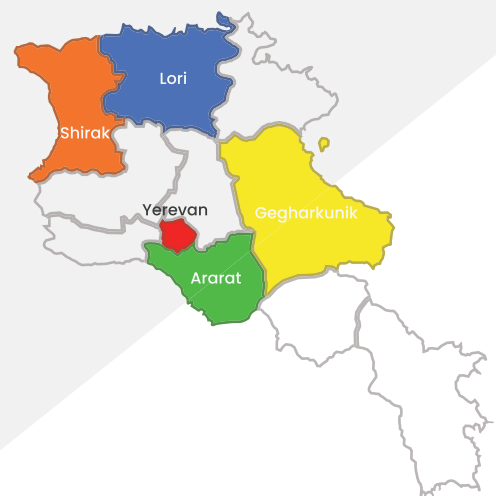


Values

We share the set of values and principles, outlined by Caritas Internationalis and Caritas Europa Strategies, which guide our presence, commitment and actions in Armenia. They collectively form the basis of committed, accountable and impactful programming.

Project Implementation Areas

- Shirak
- Lori
- Gegharkunik
- Ararat
- Yerevan City



The Mission

"Serve different vulnerable groups with love and compassion, respecting the dignity of each individual". Being a member of Caritas Internationalis family, Armenian Caritas shares the Holy Mission of the Christian Church. In addition to this, being involved in

an open partnership with wider society, Armenian Caritas shares the Mission of all those organizations and State bodies, which invest all their efforts in the integral human development, eradication of poverty and general well-being of individual human beings.

ARMENIAN CARITAS SERVES ALL THOSE IN NEED WITHOUT NATIONAL, CONFSSIONAL, RELIGIOUS, RACIAL, POLITICAL, SOCIAL OR OTHER DISCRIMINATION.

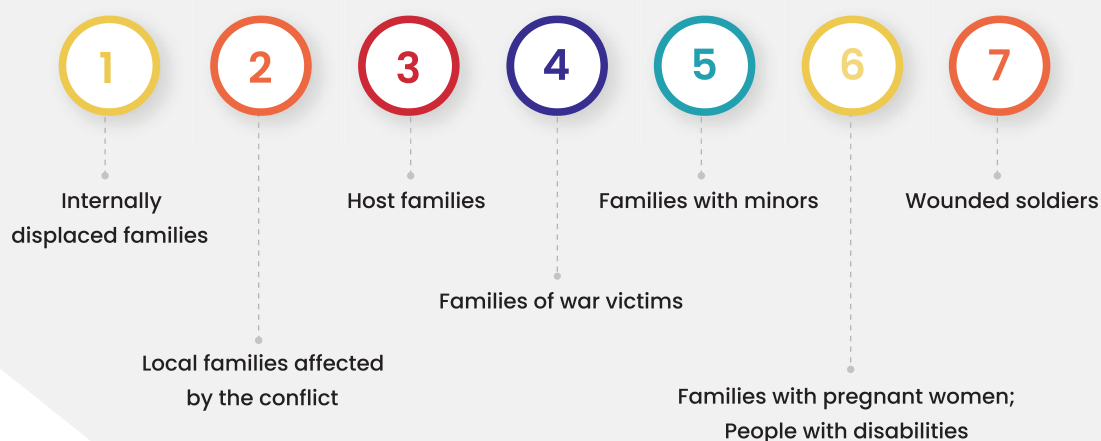
ARMENIAN CARITAS' RESPONSE TO THE NAGORNO-KARABAKH CONFLICT

2020-2021

Humanitarian Rapid Response



Target beneficiaries



Intervention types

- Shelter (camp)
- Food Supplies
- Non Food Supplies
- Psycho-social and Legal Support
- Rent, Utility payments
- Medicine, Medical Supplies

Budget 983,667.00 Euro

Early Recovery Phase

Target Beneficiaries

DISPLACED AND OTHER CONFLICT-AFFECTED FAMILIES



Project Implementation Area

NATIONWIDE

Intervention Types

- Capacity building (vocational trainings, tool kits, soft skills trainings) and full cycle of business support for the economic integration of Covid-19 and NK conflict-affected people
- Cash support (rental subsidies) to the displaced people from NK
- Psycho-social and rehabilitation support to wounded solders and war affected population
- Shelter Improvement
- Referrals
- Livelihood improvement

Budget 1,265,752.00 Euro

Supporting vulnerable households in Armenia to mitigate the negative impact of COVID-19 pandemic

small gesture = big difference

- MEDICAL EQUIPMENT**
200 protective shield masks and protective medical equipment to Gyumri's Infection Hospital and Ambulance Station
- FOOD AND HYGIENE**
2,450 food and hygiene packages for vulnerable children, families and elderly people
- MONITORING AND CONSULTING**
Remote monitoring and consulting to check the needs of vulnerable groups
- EMERGENCY SITUATION**
On a needs basis, visits to lonely elderly people for emergency problems
- OVENS AND ECO BRIQUETTES**
15 efficient ovens and 4 tons of Eco briquettes to socially vulnerable families in Gyumri
- IN HOUSE CARE FOR CHILDREN WITHOUT PARENTAL CARE**
24/7 full-time care for children without parental care + assistance to their families

Budget 113,756.00 EUR

Executive Director

2020-2021 were difficult for Armenia: on the one hand, the epidemic, on the other hand, the Nagorno-Karabakh war. It was a very sensitive period for Armenia. It is true, during its history Armenia has faced many difficulties, but this time the horror of the war was terrible-loss of relatives, hope and faith. The security and stability of the country was violated. Since the Covid-19 outbreak, we have had to adapt our service to protect our beneficiaries and our staff. At the beginning of this emergency, we looked for a way to guarantee the continuity of our services, always based on direct contact with people, through listening and supporting. When needed, we tried to adapt our services to a remote mode to protect everyone's health and safety. We are continually working to make this period as peaceful as possible for our beneficiaries so that they feel supported and welcomed, fulfilling our greatest objective, which is to do charity and bring human dignity to everyone. Since the declaration of the state of emergency on 17 March 2020, Armenian Caritas has joined forces to provide people with basic and essential resources during the quarantine.

After armed fighting broke out between Armenia and Azerbaijan in September 2020 tens of thousands of persons escaped to Armenia. Armenian Caritas' response was of Humanitarian and Early recovery nature, supporting more than 27 thousand individuals providing various types of support, including rental subsidies and medical assistance to families that fled the conflict. We have also been providing social-psychological accompaniment and supporting shelter renovations to improve the living conditions, particularly for those families, that experienced losses or where family members were severely injured in the war. The target group of Armenian Caritas interventions are the displaced and local vulnerable families in different regions of the country. There is no doubt, that the challenges will continue, but at the heart of our work is the idea that we must do this together and with compassion. We hold at the core of our beliefs that this work is most powerful when it is done with love and compassion. In addition to relief and advocacy work, we also seeded multiple projects to bolster economic development, create jobs and opportunities for the years to come.



With the help of our volunteers, donor organizations and the Caritas Internationalis confederation, we will continue to build stronger communities and protect the dignity and livelihoods of Armenia's most vulnerable population.

Gagik Tarasyan