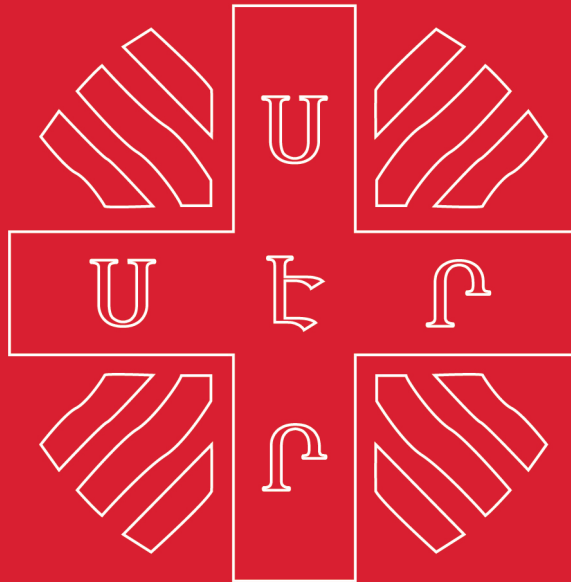


2015 | 2016

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BIENNIAL  
Review



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ARMENIAN CARITAS



**“Caritas is the caress of the Mother Church to her children,  
her tenderness and her closeness.”**

### **HIS HOLINESS POPE FRANCIS**

The Pope of the Roman Catholic Church, a Bishop of Rome and sovereign of Vatican City

#### **GYUMRI UNDER A SPELL OF MAGIC**

“Pope Francis’ visit to Gyumri is a spiritual renewal for the faithful of Shirak”

June 25, 2016 has been a day of a magic when renaissance of soul and the revival of hope was at its highest peaks. The visit and Mass of His Holiness Pope Francis and His Holiness Garegin II were a once in a lifetime experience for all Gyumri people and thousands of its visitors. The air was filled with a spell of divine magic and holy spirit.

“Armenian Caritas” staying true to its mission and vision greeted the honorable visitors with its whole team, with strengthened will and dedication to continue serving “different vulnerable groups with love and compassion, respecting the dignity of each individual.” The AC executive director Gagik Tarasyan and the Projects’ Manager Anahit Gevorgyan presented their deep respects to His Holiness Pope Francis in the newly constructed Catholic Cathedral of Holy Martyrs as well as gift handmade by “Armenian Caritas” beneficiary children.

The visit will stay forever in the memory of thousands of people leaving them with a renewed hope and inspiration. “They shall build up the ancient ruins... they shall repair the ruined cities” (Is 61:4). In this place, dear brothers and sisters, we can say that the words of the Prophet Isaiah have come to pass. After the terrible devastation of the earthquake, we gather today to give thanks to God for all that has been rebuilt,” said Pope Francis.

At the conclusion of the celebration, His Holiness expressed his deep gratitude to Catholicos Karekin II and to Archbishop Minassian for their gracious words and reception and especially greeted all those who with generosity and practical charity are helping the brothers and sisters in need.

**FROM “ARMENIAN CARITAS” WITH  
WISDOM, LOVE AND  
COMPASSION**



**FR. RAPHAEL ARCHBISHOP MINASSIAN**

Ordinary of Armenian Catholics in Armenia, Georgia, Russia, and Eastern Europe  
President of “Armenian Caritas”

## A MESSAGE FROM OUR EXECUTIVE DIRECTOR MR. GAGIK TARASYAN



My affiliation with “Armenian Caritas” goes back to 1995, since its very inception when my country was shattered by the earthquake, newly gained independence and blockade, being bent under the weight of problems. “Armenian Caritas” stepped into the country and my native city in particular just in time to meet the pressing needs of the most vulnerable”. Despite the difficulties, I have been relishing the challenges of working in the charitable organization, being part of the Armenian Catholic Church, to organize and implement social actions for providing relief from one side, and boosting the development of the country, from the other.

During 2015-2016 we had various commitments and numerous achievements in increasing our role in consolidation of social justice and social protection in the Republic of Armenia. I hope this Bi-Annual Review reflects this sense of purpose.

We have readopted a logo which reflects our place in the global and European Caritas family and at the same time reflects our Armenian identity. These are important signs of what we are striving to achieve: to put Caritas at the heart of what it is to be a charity. I believe this Bi-Annual Review demonstrates how we make this commitment real and effective. I also want to use this chance and express my gratitude to all those sister organizations and private benefactors who contributed to the fulfilment of our mission and vision.



## INCEPTION

It sees itself as the expression as well as an instrument of charity within the Christian community. Accordingly, “Armenian Caritas” seeks to organize and implement humanitarian and charitable actions in favor of individuals and social groups living under difficult conditions with out religious, national or racial discriminations. Moreover, “Armenian Caritas” views itself as an important force in actively promoting democratic and developmental changes in Armenia.

Groundwork activities began when, in 1992-93 Fr. Nerses Archb. Der-Nersessian, the Ordinary of the Armenian Catholics in Armenia, Georgia and Eastern Europe based in Gyumri, began to undertake pastoral activities in Northern Armenia. The activities were mainly targeting the northern provinces of Armenia, tremendously affected by the earthquake, and later by the economic crisis within Armenia. Also, this province is unanimously considered one of the most disadvantaged in the country due to the severity of harsh weather conditions.

On October 6, 1994, Mrs. Nadjarian and Mr. Robert Quinlan from CRS Geneva visited the Armenian Catholic Ordinariate in Gyumri to assess the willingness of the Armenian Catholic Church to establish a Caritas and become engaged in relief and development activities, accept in-house technical assistance from CRS, use future resources to promote well-being of the poor and victimized in such a way that need, not creed, become the sole determinant for extending assistance. Based on the report of Mrs. Nadjarian and Mr. Quinlan, on March 1995, a special meeting in Cyprus organized by CRS, endorsed the establishment of “Armenian Caritas.”

Thus, a Caritas office came to life in Armenia. In May 1995, the Armenian Catholic Church founded a Caritas office in Gyumri, the center of Shirak province. The Pastoral Board appealed to Caritas Internationalis (CI) asking to approve the initiative and as “Armenian Caritas” was accepted into the worldwide family of Caritas as an associated member, all the necessary documents were sent to the Ministry of Justice of the Republic of Armenia for the registration of “Armenian Caritas” as an Armenian NGO.

CI gave guarantees of every kind in support for the future of “Armenian Caritas.” The results were soon available, as CI, through CRS Geneva, developed a program of preparing two persons in social work. Gagik Tarasyan and Samvel Gevorgyan were invited to take part in a 40-day training seminar in Beirut and Cairo where they were acquainted with the practical work of Caritas Lebanon, Caritas Egypt, Pontifical Mission and Jinishian Memorial Fund. This was the first attempt of capacity building for the AC staff members in order to conduct needs assessment, design project proposals, implement and monitor specific projects.

Upon their return, the Armenian Catholic Church provided premises for the office which was entirely renovated and completely equipped. Competent and enthusiastic individuals were recruited by June 1996, thanks to the financial assistance of German, Italian, English and French Caritas.

Thus, the three-member team headed by Fr. Michael Rev. Mouradian as the Executive Director started the activities serving the most vulnerable groups of Shirak province. Finally, in 1997, the organization was officially recognized by the RA Ministry of Justice as a local NGO, and became a full member of Caritas Internationalis in June 1999.

## FIRST STEPS

The first steps “Armenian Caritas” took were merely of a relief nature; the first programs “Armenian Caritas” became involved in were exclusively assistance projects. In December 1995, “Armenian Caritas” staff implemented their first project - Emergency Relief Program “Merry Christmas.” The beneficiaries of the project were those who, due to their lack of finances, were forced to pledge their passports in bakeries in order to purchase bread. Soon after, “Armenian Caritas” also provided heating fuel to four village schools in the region of Ashotsk in the Northern Armenia. For two months they made needs assessment visits to the various regions of the northern province of Armenia, held meetings with the communities to identify and analyze the problems of the people and prepared several relief project proposals. To assess the situation and make local contacts, the Armenia Liaison Officer Mrs. Zevart Najarian visited Armenia. She met with representatives from the Ordinaries of Armenian Catholic Church in Armenia, as well as representatives from international NGOs operating in Armenia. In 1996, a Board of Directors consisting of a President and six other members was established, with the task to design the political strategy of the organization and supervise its implementation. The number of staff gradually grew, and a finance manager and an administrative assistant joined the team, but still the burden was great... Capacity building and development projects. Due to the increase in workload, the number of staff also increased. In 1998 with the beginning of the “AC Institutional Capacity Building” project, funded by organizations making up part of the Caritas Internationalis network, the number of staff reached 16.

This two-year program (1998-1999) permitted Caritas to set up a new office, covered all administrative and management costs, offered support and training opportunities to the staff. The “Institutional Capacity Building” program enabled AC to strengthen, be better equipped to respond to the needs of the local population and be more prepared to face future challenges. Catholic Relief Services (CRS) as the lead agency for AC, together with CORDAID assisted the organization in its growth and development. Over the course of time, “Armenian Caritas” subsequently extended its humanitarian and development activities to other areas of the country, involving Lori, Gegharkunik, Ararat and Yerevan provinces. During 2015-2016 “Armenian Caritas” implemented 50 various projects in 6 strategic directions with about 150 staff and 80 volunteers. Along with provision of basic needs, care and development activities for the targeted groups, “Armenian Caritas,” also concentrates its efforts on the advocacy actions and state social policy revisions striving to assure more sustainable change. The organization also advocates for inclusive education as well as integration of an alternative community based social service model, as successfully implemented by “Armenian Caritas.” Today, Armenian Caritas boasts a solid institutional base, with a clearly defined mission and strategy. More importantly, it maintains a strong potential for growth in order to serve its beneficiaries at an increasing capacity. “Caritas Armenia” is a member of the Caritas Internationalis confederation and Caritas Europe, and international Caritas network of over 160 members that provides emergency aid and support to countries all around the world.



**SOCIAL PROTECTION**





## THE OLDER PEOPLE

The older people (12,9% of the entire population) are particularly affected by the economic and social problems of current transition period in Armenia. They receive miserable pension that is their only income provided by state. High-cost health services, few psychological centers, lack of appropriate daily care make the elderly live on without any income hardly making both ends meet. Due to growing number of elderly people and a high trend of youth migration the country is considered to be aging. The aging population meets a lot of hardships for they are not enough supported by the Armenian Government and its structures in spite of the fact that they own long term work experience left behind without any opportunity that could allow them to live on independently.

“Armenian Caritas” is well positioned in the area of elderly care and protection since not many non-governmental organizations deal with elderly issues. Thus, “AC” combines home and institutional care model to the elderly people. AC has adapted up-to-date progressive home care methodology.

“Armenian Caritas” was the first in Armenia to initiate the establishment of the Armenian Network of state and civil organizations dealing with Elderly Issues bringing into one local platform, international and private sector organizations.

## WARM WINTER



**Project Manager:**  
Flora Sargsyan

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### FUNDING PARTNERS:

Caritas Austria

**Caritas**  
AUSTRIA

US CCB (US Conference of Catholic Bishops)



Italian Episcopal  
Conference





**01.12.2016**  
**30.04.2017**



**THE ELDLY CITIZENS**



**THE ELDERLY CITIZNS**  
**GYUMRI, VANADZOR,**  
**GAVAR, TASHIR**

#### **GOAL:**

Promote the well-being of the elderly population while increasing the social responsibility of local authorities and society through raising awareness of the hardships endured by the elderly during winter in the Shirak, Lori, and Gegharkunik Provinces of Armenia.

#### **ACTIVITIES:**

The “Warm Winter” project covers the cost of heating for beneficiaries during three months of winter. Beneficiaries of this project primarily include disabled and disadvantaged people, including elderly citizens involved in the “Armenian Caritas” “Home Care” projects in Gyumri, Vanadzor, and Gavar; and elderly citizens involved in the Day Care Centers in Gyumri and Tashir.

“Armenian Caritas” has developed a system according to which the staff respond to the needs of our beneficiaries a timely, efficient, and fair manner. We first conducted a survey to discover, how the project beneficiaries heat their living spaces. The project encourages fundraising among local government authorities to increase levels of participation and involvement in the provision of social support. In 2012, a symbolic amount of 1,000 Armenian dram per beneficiary was raised from local authorities, in addition to the standard amount allocated by Caritas for heating expenses.

The Warm Winters project also strives to raise awareness among the community and local authorities about issues affecting the elderly in order to strengthen the engagement of the state and civil society

## NATIONAL HOME CARE



**The Older People Direction Manager:**  
Flora Sargsyan

**Project Coordinator in Vanadzor:**  
Hasmik Hovsepyan

**Project Manager in Gavar:**  
Andranik Yeghiazaryan

**Project Manager in Artashat:**  
Gayane Vardanyan

### FUNDING PARTNERS:

Caritas Germany

Caritas Spain

Italian Bishops' Conference





**01.10.2016**  
**01.10.2018**



**360**



**GYUMRI, VANADZOR,  
GAVAR, ARTASHAT**

#### **GOAL:**

Promote improvement of the life quality for the older people living in the cities of Gyumri, Vanadzor, Gavar, Artashat through provision of Home Care and Home Nursing services.

#### **ACTIVITIES:**

Issues affecting the older population have always been a focus of “Armenian Caritas” activities. In 2002-2009 with only 50 beneficiaries, our “Home Care” project now currently serves 360 older people; additionally, the project has increased its geographical reach to include the cities of Gavar and Vanadzor and including also Artashat city from October, 2016. Through the National “Home Care” program, these 360 elderly people in need of care receive regular nursing care, and are provided with medical services, information, and consultancies about care and health prophylactics.

Program beneficiaries are also provided with necessary items for their rehabilitation and support, including hand sticks, walkers, neck supporters, and other materials. In addition to the health and medical support, the program assists the older people with gathering documentation for the protection and exercise of their civil rights (i.e. pension, obtaining welfare, applying for new housing, hooking up electricity or gas supply, assisting in juridical conflict resolution, etc.). The working group also lobbies and advocates for better social, health, and living conditions for the older people.

## DAY CARE CENTERS FOR THE ELDERLY



**Project manager in Gyumri:**  
Flora Sargsyan

**Project manager in Tashir:**  
Armen Martirosyan

**Coordinator in Gyumri:**  
Gurgen Baghdasaryan

**Coordinator in Tashir:**  
Seyran Nazaryan

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### FUNDING PARTNERS:

US CCB (US Conference  
of Catholic Bishops)  
Medicor Foundation



Italian Episcopal  
Conference





**01.01.2017**  
**31.12.2018**



**110**



**GYUMRI, TASHIR**

#### **GOAL:**

Contribute 50 disabled elderly citizens of Gyumri (located in Shirak province, Armenia) and 60 in Tashir to integrate into society and receive equal treatment through the provision of a range of support services, including legal and social assistance.

#### **BACKGROUND:**

This project has variety of directions that include entertainment activities. Daily leisure activities include table games, interesting TV programs, concerts with professional musicians and schoolchildren, and visits museums and the theatre.

It also include humanitarian resources such as food commodities (they are feed twice a day), hygienic items, specific medications needed by the elderly, and the provision of clothing.

All beneficiaries are registered with the State polyclinics, where they receive medical assistance. Medical nurse provide health care service. Beneficiaries are provided with medicine.



**DRY FOOD FOR 200 BENEFICIARIES  
LIVING IN GYUMRI**



**Project Manager:**  
Diana Boyajyan

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**FUNDING PARTNERS:** Representative office of "JT International Luxembourg S.A" in the RoA



**01.02.2016**  
**28.02.2017**



**200**



**SHIRAK PROVINCE:**  
**GYUMRI**

#### **PROJECT DESCRIPTION:**

The elderly living alone in Armenia (especially with disabilities) face considerable social-economic and health difficulties in their everyday life. They are isolated from the social activities and there are no institutions that could organize specific activities for them, making their day more interesting and productive. But the most vital problem for them is obtaining daily food. Provision of some food on a monthly basis will give 200 beneficiaries a chance to preserve their nutrition needs by getting the minimum dry food. The program will foster to raise sense of dignity and life activeness among the beneficiaries, to preserve their health and nutrition conditions.

#### **OBJECIVE:**

To promote the nutrition conditions, as well as to promote the life style, and well-being of 200 elderly people in the city of Gyumri, Shirak Province, R.A.

#### **GOAL:**

Improve the life quality of 200 elderly people in Gyumri city through provision of dry food.



## CHILD PROTECTION

The Government continuously lacks resources to give final solutions to problems in the sector and relies a lot on international organizations to cover the gap in providing alternative care to children, including children with disabilities living in critical conditions.

The RA legislation associated with protecting the child from an insult, absence of care, indifference or rude treatment is not clear. One of the challenges in child rights protection in Armenia was and in some terms remains the economic situation and poverty.

The social inclusion processes in Armenia proceed at a slower pace than anticipated. “AC” is ready to enter into dialogue with the Government on its participation in the process on closer basis and to contribute to acceleration of social integration. AC implements family-oriented support for children and adolescents in critical circumstances in four “Little Prince” Day Care Social Centers since 2009. In October 2016 another center opened up in the city of Artashat. Through these centers AC strives to integrate disadvantaged children and youth socially through providing social and psychological work, promotion of healthy lifestyle and educational and life-skills trainings. These centers are important institutions that can be sustainably operated to continue such support and AC strives to bring Government attention to their sustainability.

**“EMILI AREGAK” DAY CARE  
CENTER FOR CHILDREN AND  
YOUTH WITH MULTIPLE  
DISABILITIES**



**Project Manager:**  
Tigranuhi Akopyan  
**Project Coordinator**  
Tamara Vanoyan

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**FUNDING PARTNERS:**

Caritas Austria

**Caritas**  
AUSTRIA



**01.03.2016**  
**01.03.2017**



**60 CHILDREN**



**SHIRAK PROVINCE:**  
**GYUMRI**

#### **BACKGROUND:**

People with disabilities are separated and isolated from the rest of the society because they are seen as an embarrassment or weakness for the entire family. In many cases, one family member is given for the responsibility of caring for the disable individual. According to “Armenian Caritas” research, people with multiple disabilities, especially children, are deprived of normal living conditions. They do not get social services either from state structures or from other organizations and they are doomed to remain secluded in their homes. Goal: To integrate children with multiple disabilities and their families into the society by providing supportive services.

#### **GOAL:**

To integrate children with multiple disabilities and their families into the society by providing supportive services.

#### **OBJECTIVES:**

To improve the life quality of 50 children with multiple disabilities and their families in Gyumri city, give children with multiple disabilities the opportunity to gain basic operational skills, which they can use in their daily lives by providing them with social and developmental services.

#### **ACTIVITIES:**

Provision of hygiene and medical care  
Provision of nourishment  
Psychological rehabilitation and life skills development  
Organizing educational activities  
Social and psychological consultations.

## “WINDOW TO THE WORLD”



**Project manager:**  
Tigranuhi Akopyan

### FUNDING PARTNERS:

Caritas Austria

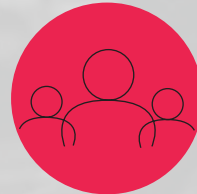


Austrian Development Cooperation





**01.09.2013  
31.10.2015**



**MORE THAN 370  
DISABLE CHILDREN**



**SHIRAK PROVINCE:  
GYUMRI**

#### **BACKGROUND:**

The project is supposed to improve the situation of children with disabilities and their families in Armenia by providing information, consultations and trainings thus assuring their social inclusion. It will work towards creating positive attitude and accelerating the social inclusion processes.

The participation in the trainings and the study visit will be reflected in the work of the participating organizations and to make sure that the specific challenges and conditions of each country will be considered, a short-term consultant will be selected to accompany each of the partner organizations in their process of organizational development and quality management.

#### **GOAL:**

Strengthening the capacities of non- state actors and relevant authorities in Armenia and Belarus to be able to implement the 2012 UNICEF recommendations on children with disabilities, to advocate the rights of persons/children with disabilities and to improve services for them as well as their participation.

#### **BENEFICIARIES:**

Children with disabilities Their families Persons with disabilities (PwD) NGOs.



## CREATING AN INCLUSIVE SOCIETY



**Project manager:**  
Gayane Norikyan

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### FUNDING PARTNERS:

Caritas France    Caritas Austria



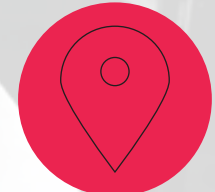
**Caritas**  
AUSTRIA



**01.10.2014**  
**01.01.2017**



**1193**



**YEREVAN, GYUMRI,**  
**GEGHAROUNIK PROVINCE**

#### **BACKGROUND:**

Vocational classes for disabled and socially vulnerable children in three schools (school #65 in Yerevan, school #1 in Chambarak and school #7 in Gyumri city)- In 2015 a number of 42 children participated in vocational classes.

Children received support for secondary, higher and advanced vocational education. In 2015 a number of 8 students received support for higher education, 1 student for studying at the college. In 2016, 1 student received support for her study at the college. Total, in two years 10 students received support).

Children and parents who received vocational trainings: In 2015 a number of 6 children in Gegharkounik province received vocational skills and 1 child from Yerevan attended classes of painting.

#### **TRAININGS ON ART THERAPY:**

17 members of multidisciplinary teams of inclusive schools participated in these seminars.

Seminars on experience and information exchange were held among school staffs and multidisciplinary team members of inclusive schools in three provinces. 96 teachers and members of multidisciplinary teams participated in these seminars.

Support to parents and children to start their own businesses.

**SOCIAL PROTECTION OF DISADVANTAGED CHILDREN | YOUTH AND THEIR FAMILIES IN VANADZOR AND GAVAR**



**Project manager:**  
Arevik Tumasyan

**Project Coordinator in Gavar**  
Sona Khachikyan

**Project Coordinator in Vnadzor:**  
Narine Ghazaryan

**FUNDING PARTNERS:**

Caritas Austria



Caritas Germany  
Renovabis



Action of the  
Three Kings

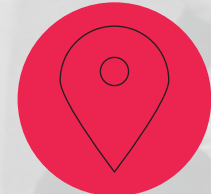




11.01.2014  
28.02.2017



115



VANADZOR, GAVAR

#### GOAL:

To contribute the social protection of disadvantaged children, youth and their family members in the cities of Vanadzor and Gavar.

#### DESCRIPTION:

Primary direct target group of the project are 12-18 years old 120 children and youth (75 in Vanadzor, and 40 in Gavar) from disadvantaged families and members of their families. These are mainly the families that have low budgets, low parenting abilities, drug or alcohol addiction.

1. Socio-psychological complex assistance to 115 children and youth aged 10-15 and their family members.
2. Life skill development opportunities for children and professional development of their parents/family members.
3. Provision of nourishment, stationery, hygienic items and clothes.
4. Organization of entertainment activities and social events.

**“LITTLE PRINCE”  
DAY CARE CENTERS  
FOR CHILDREN  
IN GYUMRI AND TASHIR**



**Project manager:**  
Hasmik Sargsyan

**Project Coordinator in Gyumri:**  
Anna Martirosyan

**Project Coordinator in Tashir:**  
Zhanna Israyelyan

**FUNDING PARTNERS:**

German Ministry for Economic  
Cooperation and Development (BMZ)

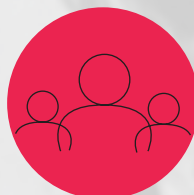


Caritas Germany

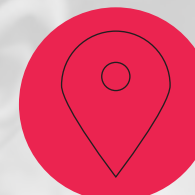




**01.01.2016  
31.12.2018**



**120 CHILDREN AND THEIR  
FAMILY MEMBERS**



**GYUMRI, TASHIR**

**GOAL:**

To contribute to the social protection of disadvantaged children and child protection reforms in Armenia.

**DESCRIPTION:**

The project strives to integrate disadvantaged children and youth socially through providing social and psychological work, promotion of healthy lifestyle and educational and life-skills trainings. Other objectives of the project are provision of their families with proper knowledge and skills for improving their social conditions and work with communities and schools for better understanding the children needs and gaining their support for integration of children.

Primary direct target group of the project are 12-18 years old 120 children and youth (85 in Gyumri, and 35 in Tashir) from disadvantaged families and members of their families. These are mainly the families that have low budgets, low parenting abilities, drug or alcohol addiction.

Secondary direct targets are Gyumri and Tashir communities and 12 community secondary schools: 9 schools in Gyumri and 3 in Tashir.

## “LITTLE PRINCE” SOCIAL CENTERS FOR CHILDREN IN ARTASHAT



**Project manager:**  
Gayane Vardanyan

### FUNDING PARTNERS:

Italian Bishops Conference





**01.10.2016**  
**01.10.2018**



**40 CHILDREN AND  
THEIR FAMILIES**



**ARTASHAT**

**GOAL:**

Promote and provide social protection to disadvantaged children, young people and their families in Artashat.

**DESCRIPTION:**

Provision of social, psychological services to children and youth, as well as their family members, promoting healthy lifestyle and life skills trainings, social integration, educational and life skills trainings, vocational guidance through further vocational trainings. Among the objectives of the program is the active work with schools and communities for supporting children's needs and identifying their effective integration.

**TARGET GROUP:**

Vulnerable children and young people, orphans, risk group children, family members of the unemployed, families with low parental skills.



## IMPROVEMENT OF THE EDUCATIONAL CONDITIONS OF VILLAGE, SCHOOLS AND KINDEGARTENS



**Project manager:**  
Artashes Margaryan

## FUNDING PARTNERS:

Renovabis





**01.03.2016**  
**31.03.2016**



**492**



**AREVIK,  
BYURAKN,  
HOVUNI**

#### **BACKGROUND:**

Education is the foundation for a healthy and developed society, as well as a vital determinant of civic culture and participation in democratic politics. The sphere of education in Armenia is emphasized by the government of Armenia as one of prerequisites for sustainable development of the country, preservation of human capital and its reproduction.

The highest overall child poverty rate is observed in Shirak province in 2014, where more than 50% of children are poor. For children poverty means risks for malnutrition, overall development and deprivation of basic conditions for child well-being. Therefore, tackling child can not wait until fiscal circumstances are seen as accommodating. Re-orienting social protection expenditure towards more efficient models may mitigate devastating effects of poverty on children and break the intergenerational cycle of poverty that threatens human development and economic growth.

“Armenian Caritas” has always made endeavors to solve the issues of the communities that uses its accepted strategic directions. Byurakn, Arevik and Hovuni villages of Shirak province are the communities that need betterment in the field of social and educational sectors. The population of these communities is approximately 2000 persons who are mainly engaged in cattle-breeding and agriculture.

#### **GOAL:**

Improvement of the Educational conditions of the 3 targeted schools in Byurakn, Arevik and Hovuni village schools and in Arevik Kindergarten.

#### **OBJECTIVES:**

1. Rehabilitate Byurakn village school drinking water supply by constructing well and connecting to school existing network
2. Change Arevik village old damaged windows with new metal-plastic ones.
3. Renovation of the school buffet
4. Renovation of Arevik village kindergarten

#### **ACTIVITIES:**

This program has to be considered as a development of the work carried out by “AC” during the past 20 years with the village schools hosting vulnerable and needy children. The implementation of the project will be carried out by “AC” staff members in collaboration with representatives from the targeted schools.

During the summer, “AC” will concentrate its activities on organizing community efforts to renovate the school buildings in 3 village schools and in one kindergarten.

## WARM WINTER FOR CHILDREN



**Project manager:**  
Lilia Hambardzumyan

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## FUNDING PARTNERS:

Caritas Austria

**Caritas**  
AUSTRIA



01.10.2016  
31.01.2017



519



GYUMRI, GAVAR, TASHIR  
VANADZOR

**GOAL:**

To contribute to the improvement of heating conditions and prevention of cold-driven diseases of socially vulnerable families in Gyumri, Vanadzor, Tashir and Gavar (519 children in 178 families).

**BACKGROUND:**

Most children in Gyumri, Vanadzor, Gavar and Tashir live in such extreme poverty that even obtaining daily food and access to health care is a challenge for them. Their life is at or below the subsistence level are the main causes of impaired health. To improve the living conditions of 519 children, constituting the most vulnerable 178 families in Gyumri, Vanadzor, Tashir and Gavar "Armenian Caritas" provides heating means for the children.

## IMPROVEMENT OF SOCIAL CONDITIONS OF 100 VULNERABLE FAMILIES



**Project manager:**  
Gagik Tarasyan

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### FUNDING PARTNERS:

Caritas Feldkirch   Caritas Lichtenstein



01.05.2014  
01.05.2015



100 VULNERABLE  
FAMILIES



GYUMRI, VANADZOR,  
TASHIR, GAVAR

**GOAL:**

Improvement of the Social Conditions of 100 vulnerable families in Gyumri, Vanadzor, Tashir and Gavar.

**OBJECTIVES:**

To provide 100 vulnerable families with food commodities.

**TARGET GROUP:**

“Armenian Caritas” responds to the needs of 100 vulnerable families in Gyumri, Vanadzor, Tashir and Gavar. Direct beneficiaries of the Project are people mainly living alone in inhuman conditions frequently without elementary sanitary-hygienic commodities.

**ACTIVITIES:**

Food distribution

**IMPROVEMENT OF SOCIAL CONDITIONS  
OF SINGLE MOTHERS IN GYUMRI**



**Project manager:**  
Gagik Tarasyan

**FUNDING PARTNERS:**

Caritas Italy





**10.01.16**  
**01.05.16**



**50**



**SHIRAK PROVINCE:**  
**GYUMRI**

#### **BACKGROUND:**

Most single mothers in Gyumri live in a situation of extreme poverty and even daily food and access to health care is a major problem for them. Poverty and the life at or below the subsistence level are the main causes of poor health. The consequences of poverty are a greater personal health risk for single mothers for they have poor nutrition, little chance of accessing knowledge, and limited possibilities for health care. Accordingly, poor health in turn results in greater poverty.

Single mothers living alone are deprived of the normal life conditions and their only income is the miserable pension and more miserable welfare (if any). They do not get social services either from state structures or from other organizations. They have serious health problems, many of them have disabilities or are weak for breeding animals or do home activities, or agricultural works of their own to be self-sustainable. Besides, they are doomed to stay all day at home having nowhere to go for leisure. They consider themselves useless for the society and their families and they feel psychologically depressed. It is obvious that single mothers in many respects are particularly affected by the enormous economic and social problems.

“Armenian Caritas” based on its great expertise in implementing social projects aims to improve the living conditions of the most vulnerable single mothers in Gyumri, by provision of medications, firewood, food commodities, hygienic items and stationery for their children.

#### **GOAL:**

Improvement of the social conditions of 10 single mothers in Gyumri (50 beneficiaries).

#### **OBJECTIVES:**

To assist single 10 mothers (and their 40 children) in providing food commodities, hygienic items, stationery, text books, blankets/linen/towels, firewood, diesel fuel for heating purposes, medicine, etc.



## LOCAL LEVEL NEEDS ASSESSMENT IN 13 COMMUNITIES OF RA



**Project manager:**  
Artashes Margaryan

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### FUNDING PARTNERS:

Renovabis

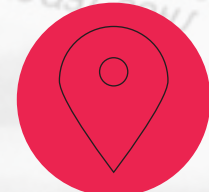




**01.06.2016  
31.03.2017**



**BENEFICIARIES CAN BE  
CONSIDERED 4 PROVINCES**



**SHIRAK PROVINCE,  
LORI PROVINCE  
GEGHARKUNIK  
PROVINCE**

#### **BACKGROUND:**

A needs assessment is a systematic process for determining and addressing needs, or “gaps” between current conditions and desired conditions or “wants”. The discrepancy between the current condition and wanted condition must be measured to appropriately identify the need. The need can be a desire to improve current performance or to correct a deficiency. A needs assessment is a part of planning processes, often used for improvement in individuals, education/ training, organizations, or communities.

It can be an effective tool to clarify problems and identify appropriate interventions or solutions.

By clearly identifying the problem, finite resources can be directed towards developing and implementing a feasible and applicable solution.

Gathering appropriate and sufficient data informs the process of developing an effective product that will address the groups’ needs and wants.

There are three perspectives on need in a needs assessment; perceived need, expressed need and relative need. Within a performance improvement framework, needs assessments play a critical role in starting the improvement process.

#### **GOAL:**

Development of Community Needs Assessment in 4 provinces of Armenia.

#### **OBJECTIVE:**

The overall objective of the project was the development of Community Needs Assessment (CNA) document in 10 rural communities. Taking into consideration the currency rate growth, instead of 10 communities we implemented the CNA in 13 communities of four provinces.

The needs assessment provided the basis for strategic interventions, ascertaining household and community specific demographics in order to develop context specific, sustainable long-term programs or projects that are relevant and driven by the needs of the communities. This can serve as a baseline and continual operational research, which will enable effective measurement of any change or long-term impact during and post programming interventions.

#### **ACTIVITIES:**

Interviews with focus groups, key informants, local authorities

## NEW REALITY | DOMIK PROJECT



**Project manager:**  
Gagik Tarasyan  
**Project Coordinator:**  
Liana Yefremyan

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### FUNDING PARTNERS:

Caritas Italy

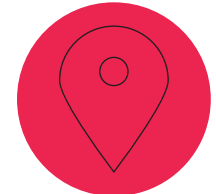




**15.01.2016**  
**01.05.2016**



**3000 COTTAGES' INHABITANTS**



**SHIRAK PROVINCE:  
GYUMRI**

#### **GOAL:**

The most important goal of this project realization is to try to suggest varied solutions for social-educational, psychological problems through the modern art to promote intercultural dialogue. The art activities will be carried out in bus station cottage settlement in Gyumri city of Shirak province.

#### **OBJECTIVES:**

- . To acculturate the area
- . To provide interactive communication through art
- . To create a contemporary art school-museum and the main goal of which is to use the art to suggest options for the solution of the people's social- educational, psychological problems

#### **ACTIVITIES:**

According to the experienced artists of Gyumri, and, due to their artistic activities and practice in the social-educational sphere, they try to ease the negative after-effects of the cottage life with their participation.

The art-events, in good sense, were a stimulus for non-traditional way of thinking for children. The children were trying to explain parents the new perceptions of art in general.

The experience from the artists gave an opportunity to the children to forget about their daily lives and they have learnt from the artists that any condition can be adapted to the purpose. This project gave an opportunity to the children to be convinced that they were responsible for their better future and with their own efforts can make the impossible possible in case of great desire.

**REHABILITATION AND INVOLVMENT OF  
CHILDREN UNDER PRECARIOUS  
CIRCUMSTANCES UNDER  
PRECARIOUS CIRCUMSTANCES  
THROUGH ART THERAPY**



**Project manager:**  
Arevik Tumasyan

**FUNDING PARTNERS:**

Action of the Three Kings

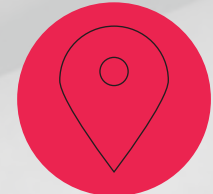




**01.12.2015**  
**01.12.2017**



**25**



**LORI PROVINCE:**  
**VANADZOR**

#### **PROJECT ACTIVITIES**

The project works with around 20 children and their family members. Different therapies, such as fairy-tale therapy, art and painting therapy, activities to strengthen the memory are held with the children who are diagnosed with infantile cerebral palsy, are super active, aggressive, have fears and complexes. exes.

#### **GOAL:**

Contribute to socio-psychological rehabilitation of disabled and children in various difficult situations through provision of relevant services and amelioration of conditions.

**IMPROVED NUTRITION FOR CHILDREN  
OF GYUMRI AND VILLAGES  
KINDERGARTENS**



**Project manager:**

Hasmik Sargsyan

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**FUNDING PARTNERS:**

Caritas Austria (Tyrol)

**Caritas**  
AUSTRIA



**01.11.2014**  
**30.10.2016**



**270**



**GYUMR, AND VILLAGES OF  
SEPASAR AND GHAZANCHI**

**THE FOLLOWING ACTIVITIES ARE IMPLEMENTED:**

Monitoring of the food provision, preparation and storage places

Providing furniture/equipment and kitchen utensils for improvement of the kitchens and storage places

**CHILD CARE ACTIVITIES:**

healthy food provision

The project tackles the issues of social protection of the children by means of providing healthy food. As the project also promotes the improvement of conditions for food preparation and storage after monitoring of the kitchen and storage conditions furniture/ equipment and kitchen utensils are provided. The monitor of the project visits Gyumri kindergartens twice per week and village kindergartens – once per 10 days. Child care activities include food provision.

**GOAL:**

The goal of the project is providing improved nutrition for the pre-school children of two kindergartens #5 “Smile” and #11 “Liana” in Gyumri and two kindergartens in Sepasar and Ghazanchi villages.

**Description:**

The project being implemented in two kindergartens in Gyumri and in two kindergartens in Sepasar and Ghazanchi villages contributes to the protection of 270 children right for good quality food by monitoring food provision, preparation and storage.





**DRY FOOD FOR 200 BENEFICIARIES LIVING IN GYUMRI**



# PUBLIC HEALTHCARE



100 МГ

ПАРЦЕТАМ

ОАО "БОРИСОВСКИЙ ЗАВОД МЕДИЦИНСКИХ ПРЕПАРАТОВ"  
Республика Беларусь, г. Борисов, ул. Чапаева, 64/27

Paracetamol

№ 1308

«Белгосфарм» УАГ, к. 444-00004912, Сягонькі, Л. 4, Чкалова вуліца 230083  
Рэспубліка Беларусь, Мінск, к. 49/4, вуліца Чкалова 230083  
E-mail: deltax@deltaxpharm.com, www.deltaxpharm.com, www.193004670058.htm  
Універсальны навуковы цэнтр «Дэльта» УАГ, вуліца Чкалова 230083

## PRIMARY HEALTH CARE CENTER



**Project manager:**  
Artashes Margaryan

## FUNDING PARTNERS:

Caritas Spain

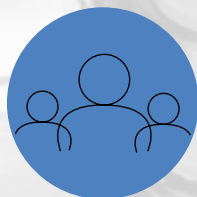


Renovabis





**01.10.2015**  
**30.09.2018**



**2700**



**GYUMRI**

**GOAL:**

The developmental goal of the project is to provide, in a compassionate and competent manner, primary ambulatory care for needy patients in Gyumri and those coming from surrounding areas.

**OBJECTIVES:**

To provide direct primary care, limited basic laboratory services and essential medicines, as available, for the established patients of the PHCC, counting to 5000-5500 individuals from about 1600 families.

To expand the activities of the PHCC by introducing the system of regular home-visits not only to the lonely elderly, but also to other patients, as required.

To engage in regular weekly patient education and promote preventive medicine among patients who attend the PHCC; to introduce the practice of training courses for pregnant women, aiming at the correct life-style during the pregnancy and preparation for child delivery

**HIV/AIDS PREVENTION AND SUPPORT  
IN THE POST-SOVIET COUNTRIES  
(ARMENIA, UKRAINE, GEORGIA)**



**Project Manager:**  
Gayane Norikyan

**FUNDING PARTNERS:**

Caritas Austria (Innsbruck) Austrian Development Agency (ADA)

**Caritas**  
AUSTRIA

 AUSTRIAN  
DEVELOPMENT  
COOPERATION



**01. 09.2012**  
**31. 08.2015**



**COMMUNITY MEMBERS  
FROM 60 COMMUNITIES**



**SHIRAK PROVINCE**

The Project aims to promote safe behavior among community members including migrants and their families through preventive and awareness raising activities. Within the Project there is collaboration both with community and religious leaders. The Project implementation period was 36 months and it included 60 rural communities.

**GOAL:**

Prevent spreading of HIV/AIDS in 60 villages of Shirak Province of Armenia through rising awareness among the entire population (with a special emphasis on risk groups and Local authorities) and providing possibilities of free anonymous blood testing for STIs.

**PROJECT ACTIVITIES:**

Organization of separate outreach trainings on HIV/AIDS for the Project staff

Awareness raising activities among different groups of community population particularly for the migrating people and their family members

Provision of anonymous free tests on HIV and other STDs to the target population

The Project was implemented with the financial support of Caritas Austria (Innsbruck) and Austrian Development Agency (ADA).

**HIV/AIDS PREVENTION AND SUPPORT  
IN THE POST-SOVIET COUNTRIES  
(ARMENIA, UKRAINE, GEORGIA)**



**Project Manager:**  
Gayane Norikyan

**Project Coordinator:**  
Anna Hakobyan

**FUNDING PARTNERS:**

Caritas Austria (Innsbruck)

Austrian Development Agency (ADA)

**Caritas**  
AUSTRIA

 AUSTRIAN  
DEVELOPMENT  
COOPERATION





**01. 07.2016**  
**30. 06.2019**



**ABOUT 3,670 COMMUNITY  
MEMBERS**



**SHIRAK PROVINCE**

#### **BACKGROUND:**

The economic and social background of people living in villages, high level of unemployment, increased migration to the countries with high indicators of HIV as well as insufficient awareness level of transmission and prevention of the infection make the spreading of HIV in the province easier. The estimation of HIV registered cases of the RA is the highest in Shirak Province, i.e. 114.0 per population of 100,000.

#### **GOAL:**

To promote safe behavior among community members including high school children as well as primarily migrants and their families, through implementation of awareness raising and preventive activities. The project collaborates with the local priest/religious leader of each target community. Sixty communities are included in the project.

#### **OBJECTIVES:**

To contribute to the prevention of HIV/AIDS infections through increased awareness and information and improved access to diagnosis and consultation in post-soviet countries.

#### **PROJECT ACTIVITIES:**

Capacity building of the project team including community coordinators and religious leaders through training courses, seminars, discussions and exchange activities.

Awareness raising activities among different groups of community members, primarily migrating population and their families.

Provision of anonymous, free tests to the target community members. Peer to Peer explanatory sessions at the target community schools for high grade students including TOTs for already included students by making them Peer to Peer trainers.

The project is being implemented in partnership with Caritas Odessa and "Tanadgoma" Centre for Information and Counseling on Reproductive Health, Georgia. The project is financed by the Austrian Development Agency (ADA) and Caritas Austria /Innsbruck/.



**COMMUNITY DEVELOPMENT**

**“ARAMAZD. FOR COMMUNITY,  
WITH COMMUNITY”**



**Project manager:**  
Zara Aghanyan

**Project coordinator in Gyumri:**  
Liana Yefremyan

**Project coordinator in Gavar:**  
Diana Miribyan

**Project coordinator in Vanadzor:**  
Tigran Antonyan

**FUNDING PARTNERS:**

Caritas Spain



Caritas France



CRS





**01.04.2015**  
**30.09.2018**



**550**



**GEGHARKOUNIK PROVINCE:  
VARDENIS, TCHAMBARAK,  
LORI PROVINCE : STEPANAVAN,  
SHIRAK PROVINCE:  
ASHOTSK, AMASIA PROVINCES**

#### **GOAL:**

The overall goal of “Aramazd. For Community, With Community” project is to promote the development processes in bordering regions: Vardenis and Tchambarak (Gegharkunik province), Stepanavan (Lori province), Ashotsk and Amasia (Shirak province), of the Republic of Armenia through activation of community stakeholders’ potential.

#### **OBJECTIVES:**

To create opportunities for active involvement and participation of local NGOs in solution of problems in social, economic and advocacy spheres, targeting the bordering communities of Gegharkunik, Lori and Shirak provinces.

To support the capacity building of local partner NGOs, operating in bordering communities, through the provision of trainings, consultancy and technical support.

To provide grant funds to local NGOs operating in, Gegharkunik, Lori and Shirak provinces for implementation of the projects supporting the solution of community initial social, economic and civic problems.

To support the advocacy and civic participation processes in the communities through the involvement and activation of CSOs, youth and community stakeholders.

To support the economic development of the bordering communities of, Gegharkunik, Lori and Shirak provinces through the encouragement of group and individual business initiatives.

To support the development of agricultural products and rural tourism in target areas through the reconstruction of community infrastructure and investment of innovative technologies.

## GERMAN FRIENDSHIP



**Project managers:**  
Artashes Margaryan, Mkrtych Babayan

## FUNDING PARTNERS:

Implementation of the project has become possible thanks to the initiative of teachers, students and parents of **Kardinal Frings** Gymnasium of Bonn since 2003.



**01.01.2003**  
**31.12.2019**

#### **BACKGROUND:**

The idea of the project has been initiated by the teachers, students and parents of Kardinal Frings Gymnasium of Bonn, Germany, in 2003. Up to now the gymnasium organizes annual fundraising activities to the benefit of children living in remote villages of Armenia, aimed at improvement of their educational conditions and solving of the primary problems of the targeted schools. The project also assists to building of community capacity by encouraging community participation in all the stages of project implementation. The community has its contribution in the projects, amounted to minimum 20% of the total budget, realized in the form of unpaid labor force, materials or finance.

#### **2015**

Renovation of the school canteen and kitchen in Jrapi village, interior renovation and furnishing.

#### **2016-2017**

It is planned to implement Shirak province Karaberd village secondary school roof renovation with participation of the Shirak regional administration.

**REHABILITATION OF WATER SUPPLY  
SYSTEMS IN SEVERAL SETTLEMENTS  
(SHIRAK PROVINCE)**



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**FUNDING PARTNERS:**



**01.01.2014**  
**31.12.2016**



**3010**



**SHIRAK PROVINCE**

#### **BACKGROUND:**

Armenia has abundant water resources that are generally adequate for drinking, irrigation, and industrial use throughout the country, with some limitations in a few areas. Water usage has been reduced after independence due to a reduction of industrial and agricultural activities. The systems were constructed using cast iron and steel components and are now well past their normal life. Corrosion of pipelines result in water losses of up to 90% in some cases. This in turn can compromise the quality of the water within the distribution system. Water losses or nonrevenue water is estimated at 85%, which according to the World Bank is one of the highest percentages of water losses in the world. More than 50% of water losses are due to leaks from old pipes, and the remainder is due to nonpayment, underpayment, or theft.

#### **GOAL:**

“AC” has initiated the present program with the aim of improving the social, sanitary/hygienic and household conditions of the population living in several rural settlements of Shirak Province through the provision of a sanitary, secure, reliable and sustainable water supply. “AC” will also work to build the local capacity for managing their water supply and systems. Sustainable water infrastructure is a necessary precondition for the preservation of the communities and their long-term development.

#### **OBJECTIVES:**

To provide a long-term, safe and reliable drinking water supply in Tsoghamarg, Krashen and Anushavan villages.

#### **ACTIVITIES:**

The following activities were implemented during the reporting period. The community representatives were informed that “Renovabis” had approved the project proposal prepared by “AC”. Then, meeting days were fixed in the communities to create a climate of mutual respect, understanding and trust and to develop in the partners the sense of “community as a social construct”. As soon as these activities were completed the project staff, in a short period, in accordance with the top managers announced a tender among the local licensed construction companies for execution of works in project sites. As a result one company was selected. According to the signed agreement the first transfer equal to 70 % of the estimation was made in order the contractors could purchase the necessary construction materials



## PARISH SOCIAL MINISTRIES IN NORTHERN ARMENIA



**Project manager:**  
Gayane Norikyan

### FUNDING PARTNERS:

Caritas Austria (Innsbruck)

**Caritas**  
AUSTRIA



**01.06.2014**  
**31.05.2017**



**2500**



**LORI PROVINCE**

#### **GOAL:**

The goal of the project is to improve social conditions in 5 villages in Northern Armenia by encouraging Catholic Social Teaching inspired behavior change in parish leaders in order to increase their capacity to promote Christian inspired volunteerism and to mobilize volunteers in their community to support self-determination and community development.

#### **DESCRIPTION:**

Seeking to help communities address their development needs, CRS/ South Caucasus developed a regional Parish Social Ministry (PSM) project that adapted conventional PSM approaches to the individual needs of Armenian Caritas, Caritas Georgia and the Roman Catholic Community of Baku. The project began in 2006.

As a result of this project “Armenian Caritas” experienced excellent success at developing PSM groups in six villages. They developed a unique, integrated and locally adapted PSM training module, devised to provide facilitators with the necessary knowledge and skills to promote PSM within their communities. Paired with a small grants component, the participants and the local communities were able to witness the practical and tangible results of PSM/CST principles. Five of the six original groups thrive today, over two years later. Their ability to support self-determination is evidenced by their continued work in community improvement activities, carrying out their own fund-raising and volunteer recruitment activities. “Armenian Caritas” wanted to expand the PSM concept to another 5 villages (Katnarat, Katnaghbyur, Petrovka, Saratovka, Blagodarnoye).

The project promotes creation of PSM committees, who work on volunteer basis to research, formulate the problems and implement projects that may solve the most urgent needs. The overall approach is more of sustainable nature as there is minimum involvement of “Armenian Caritas” staff and the Parish priest in the core implementation. We serve as an inspiring, guiding and capacity building

## HANDICRAFT WORKSHOP FOR WOMEN



**Project manager:**  
Artashes Margaryan

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### FUNDING PARTNERS:

Renovabis





**01.07.2015**  
**30.06.2017**



**50 WOMEN**



**SHIRAK PROVINCE:**  
**GYUMRI**

#### **BACKGROUND:**

During the implementation of the different projects “Armenian Caritas” discovered the need of vocational trainings to insure somehow the economic stability of poor and marginalize families. During the years of 2007-2016 over 120 women have attended the short-term and long-term trainings at the workshop and due to the application of acquired knowledge and skills are now able to somehow contributed to the improvement of the living conditions of their families.

#### **GOAL:**

Since July 2014 started the third three-year phase of the “Handicraft Workshop” project with a goal of providing women with opportunity for gaining economic independence thus decreasing chances of violence against women.

#### **OBJECTIVES:**

To train 50 women as sewing specialists and to provide them with additional handicraft skills using peer education, methodological consultancy and through organizing social events; and to provide women with small business running skills to insure their employability and economic independence.

#### **ACTIVITIES:**

Throughout the three years (2014-2017) of the project the beneficiaries will be divided into five groups and each group will undergo 12 months-long sewing training parallel to which short-term trainings in knitting, batik and beading will be provided.

To insure even better quality and more compatible production, we have also started to involve a designer for the practical phase of the training, who will assist us in producing lines of clothing with contemporary design, that have more demand in the market.

## RENOVATION OF LAVATORIES OF HOVUNI VILLAGE



**FUNDING PARTNERS:**





**16.03.2015**  
**15.09.2015**



**76**



**HOVUNI VILLAGE**

#### **BACKGROUND:**

Hovuni village is 13 km north-west from the provincial center Gyumri. The village is situated on the right bank of Akhuryan river. 1750m above sea level. The climate is mountainous, with cold and long winters (six months). The ancestors of Hovuni inhabitants emigrated from Basen village in Western Armenia. In Soviet times the population of the village was 1000, now it is 605. The main occupation of the villagers is cattle breeding and farming. Seasonal migration is the main source of income source of income for the male population of the village. Women are doing all agricultural activities from April till October.

#### **GOAL:**

School is an educational center, where pupils gain much knowledge, skills; it's the center, where the creators of our bright future are educated and grown. In order to organize the education correctly, the corresponding educational environment, comfortable conditions and a nice atmosphere should be provided in these educational institutions. The provision of safe water and sanitation facilities in schools is a first step towards a healthy physical learning environment benefiting both learning and health. However, the mere provision of facilities does not make them sustainable or produce the desired impact. It is the use of technical facilities and the related appropriate hygiene behaviors of people that provide health benefits.

In schools, hygiene education aims to promote those practices that will help prevent water and sanitation-related diseases as well as promoting healthy behavior in the future generation of adults.

#### **OBJECTIVES:**

Improvement of educational conditions of Hovuni village school

#### **ACTIVITIES:**

- Renovate two lavatories of the school;
- To dismantle the old windows and doors;
- To place tiles on the walls and floors;
- To renovate the ceilings;
- To draw electricity lines and water pipelines;
- To replace the old wash basins and lavatory basins with the new ones;
- To provide other toilet accessories.



**GERMAN FRIENDSHIP**



**HANDICRAFT WORKSHOP FOR WOMEN**





A black and white photograph of a group of people in a room, possibly a meeting or a community gathering. The image is slightly blurred, focusing on the central text. A large purple circle is overlaid on the image, containing the text "MIGRATION, INTEGRATION, PREVENTION OF TRAFFICKING" in white, bold, uppercase letters. The background shows several people, some looking towards the camera and others looking away. There is a framed picture on the wall to the left and a doorway or window in the background.

**MIGRATION, INTEGRATION,  
PREVENTION OF  
TRAFFICKING**

## MIGRATION AND DEVELOPMENT I, II, III



**Project manager:**  
Lusine Stepanyan

**Project coordinator:**  
Armine Yepremyan

---

### FUNDING PARTNERS:

Lichtenstein Government

Caritas Austria

**Caritas**  
A U S T R I A



**01.03.2010  
ONGOING**



**YEREVAN,  
ALL PROVINCES OF ARMENIA**

**Activities:**

1. To assist to the socio-economic (re)integration of returnees and migrants.

Design of individual reintegration plans for returnees  
Provision of tailor-made legal and social assistance to returnees from EU/EWR countries  
Provision of economic assistance to returnees and migrants

2. To contribute to building community resilience and to decrease the level of emigration.

Provision of grants for community development  
Support to start-up initiatives of community members  
Support to the improvement of employment opportunities of potential migrants

3. To increase awareness on the risks related to illegal migration  
Assistance to “Migration Mobile Resource center” with State Employment Agency to provide information on illegal migration in different regions and communities in Armenia.

Awareness rising by supporting media representatives, by publishing booklets, leaflets, etc.

Provide participation in the state migration policy development and implementation.

## HUMANITARIAN SUPPORT TO SYRIAN REFUGEES



**Project Manager:**  
Lusine Stepanyan

**Project coordinators:**  
Tatevik Tovmasyan  
Liana Ohanyan

---

### FUNDING PARTNERS:

Austrian Development  
Cooperation (ADC)



Caritas Austria





**01.11.2013**  
**01.07.2015**



**454 FAMILIES**  
**1573 PERSONS**



**ARMENIA**

#### **OVERALL OBJECTIVE:**

The project is aiming at supporting of 454 vulnerable Syrian refugees, who have sought asylum and refuge in Armenia. It enables vulnerable Syrian-Armenian refugees to access secure and healthy living conditions and to ensure their safety and well-being.

#### **SPECIFIC OBJECTIVES:**

To enable 454 vulnerable Syrian-Armenian refugees to solve the problems such as food, hygienic items, essential household items, clothes, medicine and house rent are the most priority needs to be addressed.

#### **THE TARGET GROUP CONSISTS OF THE FOLLOWING VULNERABLE GROUPS:**

Single-mother families  
Multi-children families  
Families with disabled persons  
Families with members who are having chronic diseases

#### **ACTIVITIES:**

Legal consultations

Social assistance to 454 refugee-families.

Bank vouchers for house-rent and utility payments according to their payment receipt.

Monthly vouchers for food, household and hygiene items to 454 families.

Winter clothes / the families will receive cash and return the bills

## SUSTAINABLE REINTEGRATION AFTER VOLUNTARY RETURN



**Project manager:**  
Movses Hakobyan

### FUNDING PARTNERS:

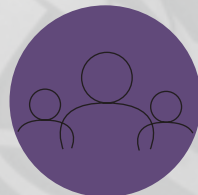
Belgian government

Caritas Belgium EU Return Fund





**2006-ONGOING**



**472 PEOPLE  
283 CASES**



**ARMENIA**

**TARGET GROUP:**

Voluntary returnees from Belgium.

**GOAL :**

Assist voluntary returnees from Belgium to get reintegrated in Armenia.

**ACTIVITIES:**

The activities of the project involve but not exclude the following steps.  
 To get in touch with and meet returnees from Belgium  
 Asses needs and provide social counseling  
 Assist returnees to solve their apartment issues  
 Provide medical, social, psychological and legal assistance  
 Provide some opportunities for vocational training  
 Assist returnees in employment  
 Contribute to children's reintegration/integration

**OBJECTIVES:**

Provide social assistance such as;  
 House rent  
 Utility bills  
 Household items and furniture  
 Construction materials  
 Clothing, food etc.  
 Provide medication and medical services such as;  
 Medication  
 Medical check-ups and surgeries etc.  
 Provide grants for startups such as;  
 Trade  
 Animal husbandry  
 Taxi service



## RETURNEES FROM NETHERLANDS



**Project manager:**  
Movses Hakobyan  
**Project coordinator:**  
Gohar Yeranyan

### FUNDING PARTNERS:

Dutch Refugee Council

Caritas France



Caritas Spain



Catholic Relief Services





**01.10.2016  
31.12.2017**



**1601 IN  
2016**



**ARMENIA**

**TARGET GROUP:**

Directed voluntary returnees from the Netherlands.

**GOAL:**

Assist voluntary returnees from the Netherlands to get reintegrated in Armenia.

**OBJECTIVES:**

1. Provide social assistance;
2. Medical check-ups and surgeries and medication;
3. Provide small startup grants.

**ACTIVITIES:**

The activities of the project involve but not exclude the following steps.

- To get in touch with and meet returnees from Belgium
- Asses needs and provide social counseling
- Assist returnees to solve their temporary residence issues
- Provide medical, social, psychological and legal assistance
- Provide some opportunities for vocational training
- Assist returnees in employment
- Assist returnees to set up a small business

## REINFORCEMENT OF REGIONAL NETWORK AGAINST TRAFFICKING IN HUMAN BEINGS



**Project manager:**  
Movses Hakobyan  
**Project coordinator:**  
Gohar Yeranyan

### FUNDING PARTNERS:

Caritas France





**01.04.2016**  
**30.06.2016**

**TARGET GROUP:**

Member state anti-trafficking employees, member countries' population

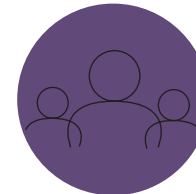
Member countries: Caritas Albania, Caritas Armenia, Caritas Bulgaria (Ruse), Caritas Bosnia and Herzegovina (BiH), Caritas Romania (Bucharest), Caritas Kosovo, Caritas Lebanon Migrant Center (CLMC), Caritas Turkey, Caritas Ukraine and SCCF.

**LOCATION:**

Albania, Armenia, Bulgaria, Bosnia and Herzegovina (BiH), Romania (Bucharest), Kosovo, Lebanon, Turkey, Ukraine.

**GOAL:**

The overall objective is to strengthen the collaboration of Caritas members in the Euro-Mediterranean region to combat human trafficking.



**PUBLIC AT LARGE OF  
MEMBER COUNTRIES**

**OBJECTIVES:**

1. Increase capacities of network members through professional training and exchanges of experiences and good practices
2. Advocate on human trafficking at national and international levels towards public authorities through the development of unified tools
3. Raise awareness of general population on new forms of human trafficking through a common campaign

**ACTIVITIES:**

It is expected to have training sessions with the involvement of all member state representative on new forms of trafficking, on child protection, advocacy and communication

It is also expected to conduct joint research on child trafficking, disseminate its findings and organize a thematic international conference

It is planned to shoot a joint video on new forms of trafficking

## REGIONAL CAMPAIGN AGAINST ILLEGAL MIGRATION AND TRAFFICKING



**Project manager:**  
Movses Hakobyan

**Project coordinator:**  
Gohar Yeranyan

### FUNDING PARTNERS:

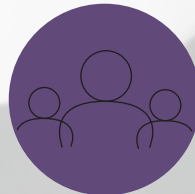
Caritas France

Caritas Spain





01.12.2014  
30.11.2015



2147



SHIRAK, LORI, GEGHARKUNIK  
PROVINCES

**GOAL:**

To raise awareness on migration and trafficking.

**OBJECTIVES:**

1. Organize training sessions and campaigns for Shirak, Lori and Gegharkunik provinces for community residents and pupils or students on migration and human trafficking (human exploitation).
2. Build capacities of three partner NGOs in three target provinces.

**ACTIVITIES:**

A research was conducted to reveal the thematic topics that are of interest for target population. After finding out the thematic interests of the target population, the module of training sessions was compiled, competitions and games were carried out for schoolchildren, college students and province residents involved in circular migration. In addition, a help line was operated that answered the inquiries on migration and trafficking. In order to achieve the second objective of the project some equipment and other material resources as well as training sessions for NGO representatives were provided.

## REDUCE IRREGULAR MIGRATION AND TRAFFICKING IN ARMENIA



**Project manager:**  
Movses Hakobyan

**Project coordinator:**  
Gohar Yeranyan

### FUNDING PARTNERS:

Secours Catholique Caritas France Caritas Spain Catholic Relief Services





**01.01.2016  
31.12.2018**



**1601**



**SHIRAK, LORI,  
GEGHARKUNIK PROVINCES**

**TARGET GROUP:**

Pupils, teachers and community residents.

**GOAL:**

To raise awareness on migration and trafficking.

**OBJECTIVES:**

Organize training sessions and campaigns for Shirak, Lori and Gegharkunik provinces' community residents and pupils or students on migration and human trafficking.

Integrate the topic of "migration" into school curriculum.

Cooperate with stakeholders in state and non-governmental sector to raise awareness on the topics.

**ACTIVITIES:**

Training sessions for 48 teachers in three provinces of the RA based on the developed material.

Awareness- raising campaigns in target provinces through mobile resource centers operated by State Employment Agency.



## PREVENTION OF SYRIAN - ARMENIAN FAMILIES FROM LABOUR EXPLOITATION



**Project manager:**  
Movses Hakobyan

**Project coordinator:**  
Gohar Yeranyan

---

### FUNDING PARTNERS:

Caritas France





**01.01.2017**  
**31.12.2019**

#### **MEMBER COUNTRIES:**

“Caritas Armenia”, “Caritas France”, “Caritas Albania”, “Caritas Bulgaria”, (Ruse), “Caritas Kosovo”, “Caritas Bosnia and Herzegovina” (BiH), “Caritas Lebanon” Migrant Center (CLMC), “Caritas Romania” (Bucharest), “Caritas Turkey”, “Caritas Ukraine” and “SCCF”.

#### **TARGET GROUP:**

Member state anti-trafficking employees, member countries' population.

#### **LOCATION:**

Albania, Armenia, Bulgaria, Bosnia and Herzegovina (BiH), Romania (Bucharest), Kosovo, Lebanon, Turkey, Ukraine.

#### **GOAL:**

The overall objective is to strengthen the collaboration of Caritas members in the Euro-Mediterranean region to combat human trafficking.

#### **OBJECTIVES:**

1. Increase capacities of network members through professional training and exchanges of experiences and good practices.
2. Advocate on human trafficking at national and international levels towards public authorities, through the development of unified tools
3. Raise awareness of general population on new forms of human trafficking through a common campaign

#### **ACTIVITIES:**

It is expected to have training sessions with the involvement of all member state representative on new forms of trafficking, on child protection, advocacy and communication.

It is also expected to conduct joint research on child trafficking, disseminate its findings and organize a thematic international conference.

It is planned to shoot a joint video on new forms of trafficking.

## “SURPRISING EUROPE”



**Project manager:**  
Movses Hakobyan

**Project coordinator:**  
Gohar Yeranyan

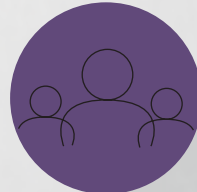
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## FUNDING PARTNERS:

Maatwerk bij Terugkeer and Witfilm



**16.03.2015**  
**30.06.2015**



**1925**



**GEGHARKUNIK, LORI,**  
**SHIRAK, YEREVAN**

#### **BACKGROUND:**

Surprising Europe is a project started by Witfilm (a media production foundation) and is an international cross-media information campaign concerning to the life of (working) migrants in Europe and in which Armenia got engaged from March 2015 to June 2015. As a lot of research done by the European Union indicates that migrants poorly inform themselves about their future destination thus having exaggerated expectations.

#### **GOAL:**

The project aims to raise awareness on different dimensions of migration and the real life expecting them in Europe as well as to encourage potential migrants to prepare their departure well or reconsider their decision through exchange of information and experience.

#### **OBJECTIVES:**

1. To shoot a documentary film with the involvement of Armenian migrants.
2. To raise awareness among potential migrants in Lori, Shirak and Gegharkunik provinces and in Yerevan.
3. To organize thematic competitions and exhibitions to shed light on the topic of migration through art.

#### **ACTIVITIES:**

Within the framework of the project, two documentary films with the involvement of two returnee families from Belgium and the Netherlands were shot. They tell their stories after return and after becoming beneficiaries of the returnee projects implemented by “Armenian Caritas” Benevolent NGO. In Gegharkunik province, the film was screened at Vardenis Community Development Centre after which a discussion was initiated. Besides, in order to reach a wider public, a video on the project and the issues that migrants face was shot and broadcast by local “Geghama” TV. In Shirak province, the film was at two basic schools. Later, a discussion was initiated and a thematic essay or painting competition among schoolchildren was announced. In Lori province, the film was screened among schoolchildren. In Yerevan, however, the awareness raising campaign was carried out in a different format. Firstly, the film was screened at Yerevan State College of Fine Arts after Panos Terlemezyan after which a competition for thematic pieces of art was announced. Later, the thematic pieces of art were submitted to a wider public in the form of an exposition, thus shedding light on migration and trafficking related issues through art.



ADVOCACY | LOBBYING |  
NETWORK COLLABORATION

## CHILD SAFEGUARDING POLICY



**Project manager:**  
Tigran Petrosyan

**Coordinator:**  
Ani Maghakyan

## FUNDING PARTNERS:

Caritas Austria  
**Caritas**  
AUSTRIA



**01.06.2016  
28.02.2017**



**“ARMENIAN CARITAS”  
BENEFICIARIES**



**“ARMENIAN CARITAS”  
CHILD CARE CENTERS**

**GOAL:**

To ensure the safety of children within all child-oriented projects through elaboration and application of the “Armenian Caritas” Child Safeguarding Policy.

**ACTIVITIES:**

“Armenian Caritas,” highlighting the need to create a safe and secure environment for children in its Centers, embarked on the development of the child safeguarding policy. Within the framework of the project an expert was selected to conduct an internal self-evaluation of the organization with the purpose of creating such policy, the results of which will serve to develop such policy and its implementation mechanisms.

The project beneficiaries are “Armenian Caritas” beneficiaries (children, young people and their families), staff and volunteers. At the end of the project “Armenian Caritas” will have a clear policy and its implementation mechanisms to ensure the safeguarding of the children in all its centers.



**EMERGENCY PREPAREDNESS  
AND RESPONSE**



**PREVENTION OF POSSIBLE LANDSLIDES  
IN THE VILLAGE OF VAHAGNI**



**Project Manager:**  
Armen Martirosyan

**FUNDING PARTNERS:**

CRS Caritas Spain Government of Lori Local Government of Vahagni





**01.09.2015**  
**31.12.2015**



**1178 (THE VILLAGE  
POPULATION)**



**LORI PROVINCE:  
VILLAGE OF  
VAHAGNI**

#### **GOAL:**

Goal of the project was to prevent the possible landslides in the community of Vahagni by constructing water removal system

#### **ACTIVITIES:**

The village of Vahagni had been constructed in the XIX century without taking into consideration vulnerability of the location. The landscape of the village is dominantly comprised of clayey soils which makes more prone to landslides. Besides, the village is surrounded by mountains and forests, and waters from rain or melted snow goes down the hills causing strong flow of waters and goes through the village uncontrollably.

In order to control water-flow in the village and reduce landslide vulnerability water removal channels were installed. Overall 610 meters of water channel was installed – 240 meters with 500 diameter iron tubes and 370 meters with 700 diameter iron tubes (cut in two halves). The water channels were connected with the general system in the village which pours into the river Pambak. In front of the houses the channels were covered with metallic nets for easy crossing and security reasons.

## DISASTER PREPAREDNESS AS A FIRST STEP TO SUSTAINABLE DEVELOPMENT



**Project Manager:**  
Armen Martirosyan  
**Project coordinator:**  
Lilia Hambardzumyan

### FUNDING PARTNERS:

Caritas Romania Confederation





**01.10. 2016**  
**30.09.2017**



**ARAPI, VOSKEHASK, JAJUR**  
**(SHIRAK PROVINCE)**

#### **BACKGROUND:**

Armenia and Georgia are both prone to different types of natural disasters, such as floods, earthquakes and landslides. The maybe widely known example of disasters covering the provinces of Shirak and Lori is the Spitak earthquake of 1988, which took about 25,000 person lives. Disasters happen frequently affecting large groups of the population and causing severe damages in infrastructure (transportation infrastructure, water and sewage water systems, electricity supply) and high economic losses.

#### **GOAL:**

Make rural communities in Armenia and Georgia resilient to natural disasters caused by hydro-meteorological factors, climate changes and seismic hazards and to reduce the negative impact, these disasters impose on the human and economic development of these communities.

#### **PROJECT OBJECTIVES AND PRIORITIES:**

The project will respond to the identified situation at three levels:

1. Risk assessment – to identify the principal vulnerabilities of local communities and define solutions adapted to the specific needs;
2. Concrete action in selected pilot communities in the area of disaster preparedness using a methodology and informative materials developed for this purpose;
3. Multiplication of the project results in close collaboration with civil proection authorities.

#### **THE PROJECT REFERS TO SEVERAL PRIORITIES:**

Supporting agriculture and development of a sustainable economy in the context of climate changes: the project aims to reduce the negative impact of natural disasters, including floods, landslides (both directly connected to climate change) on the economic and human development of rural communities in both countries.

Transition to democracy: the community-based approach builds on the involvement and participation of the citizens of the project community, which is a basic condition for a working democracy.

Education: disaster preparedness, first of all is a question of knowledge. For this reason, the project includes also educational activities, implemented at the village schools.

**ASSISTANCE TO AFFECTED POPULATION IN  
NAGORNO-KARABAKH AS A RESULT  
OF CONFLICT ESCALATIONS  
IN APRIL, 2016**



**Project Manager:**  
Armen Martirosyan

**Project Coordinator:**  
Lilia Hambardzumyan

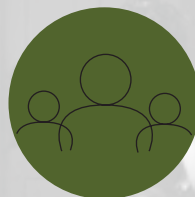
**FUNDING PARTNERS:**

Catholic Relief Services





**01.06.2016**  
**31.07.2016**



**82 HOUSEHOLDS**  
**(374 PERSONS)**



**NKR: MARTAKERT**

**GOAL:**

Internally displaced population and conflict-affected households in Nagorno-Karabakh are able to live in dignity in areas of displacement.

**ACTIVITIES:**

Based on the humanitarian needs assessment conducted in May, 2016 in NKR and Armenia, CRS availed an emergency funding for "AC" to address immediate needs of households affected by the escalation of the conflict.

**NEEDS ASSESSMENT OF DISPLACED  
POPULATION FROM  
NAGORNO-KARABAKH  
REPUBLIC**



**Project Manager:**  
Armen Martirosyan

**Project coordinator:**  
Lilia Hambardzumyan

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**FUNDING PARTNERS:**

Catholic Relief Services





**01.05.2016**  
**31.05.2016**



**NKR: STEPANAKERT**  
**SHUSHI, VANK**

#### **GOAL:**

The Goal of the Project was to identify gaps in the humanitarian crises in NK by collecting information on the location and needs of vulnerable, conflict-affected households and information on assistance provided by other organizations in the field.

#### **ACTIVITIES:**

During the escalations of hostilities in April 2016, several villages and towns of Nagorno-Karabakh Republic were heavily or partially damaged. The population from the communities of Talish, Mataghis, Tonashen and Martakert fled to safer places – either within the territory of Nagorno-Karabakh or to different provinces of Armenia. According to several sources, in total around 3,000-4,000 people were displaced as a result of the escalations of hostilities.

With the technical support of CRS, needs assessment teams were formed by AC to collect information from the displaced population in Armenia and NK in order to respond the humanitarian crisis accordingly.

Based on the observations and recommendations of Needs Assessment Report a project proposal was elaborated and sent to CRS for approval. The project proposed cash-based assistance to the displaced households having members of children under 14, pregnant women and new mothers, people with disabilities and chronic diseases, etc.



**HUMANITARIAN AID TO THE AFFECTED  
POPULATION OF  
NAGORNO-KARABAKH**



**Project Manager:**  
Armen Martirosyan

**FUNDING PARTNERS:**

Caritas Italy



**01.04.2016**  
**28.02.2017**



**200**



**REPUBLIC OF  
NAGORNO-KARABAKH**

**GOAL:**

Provide humanitarian assistance to population affected by the escalation of hostilities in Nagorno-Karabakh Republic.

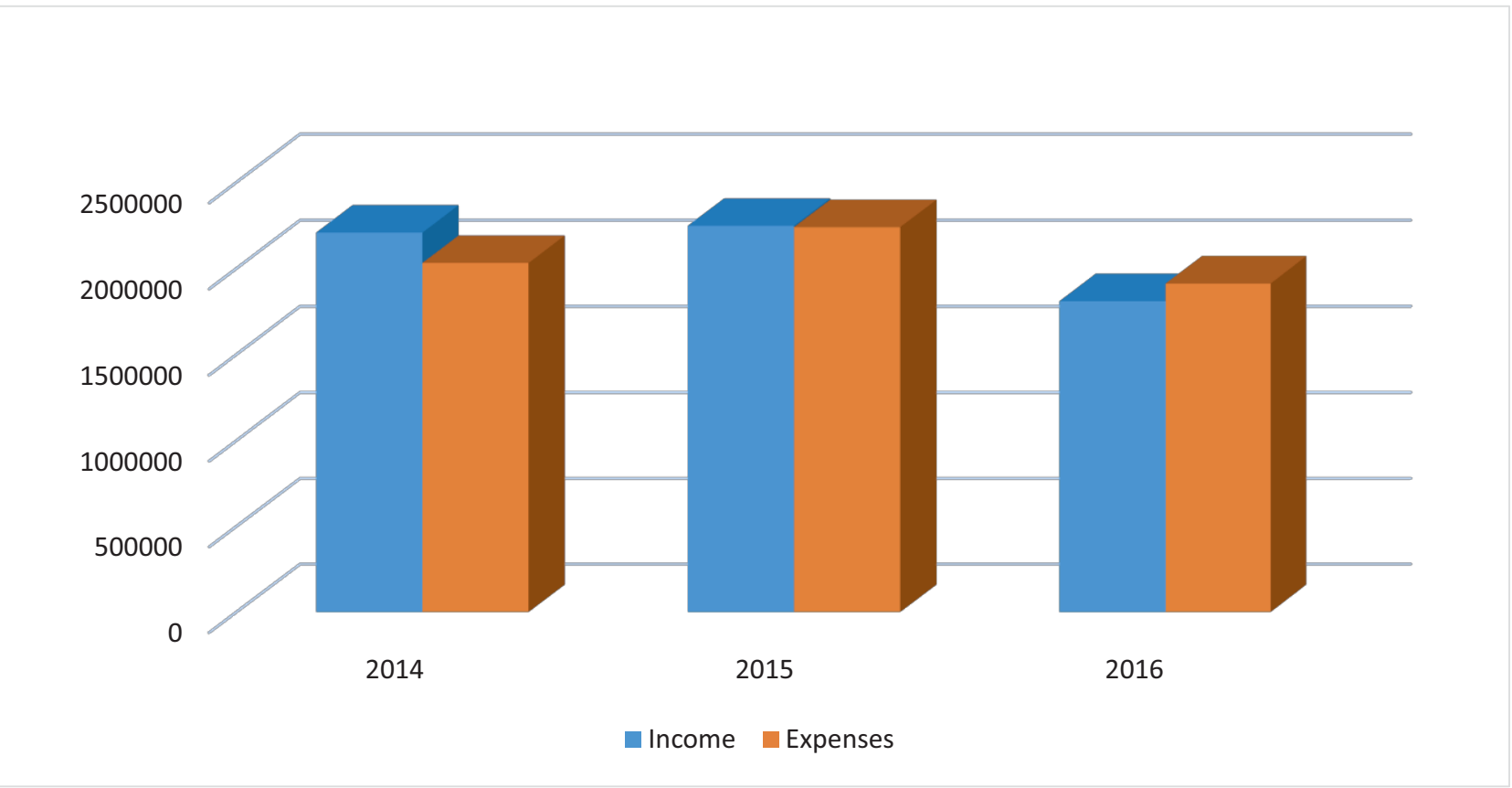
**ACTIVITIES:**

On April 1-5, 2016 large-scale ceasefire violations took place along the Line of Contact in the Nagorno-Karabakh conflict zone which caused need of humanitarian support to the population being affected. To reduce the harm of emergency “Armenian Caritas” with the support of “Caritas Italiana” responded to the humanitarian needs in Nagorno-Karabakh, delivering boxes of food commodities to the humanitarian aid coordination body in Stepanakert.

“Armenian Caritas” with 5 delegates onboard organized the transportation and delivery of the humanitarian aid to the coordination body. The general volume of the aid was 1.88 tones, with 200 boxes containing 13 food items, with 9.4kg /20.7 pounds/ each. The boxes were prepared and packed with the active participation of volunteers and staff. The coordination body in Stepanakert was to organize further distribution of the boxes to the affected or displaced population according to their urgent needs and place of temporary settlement.

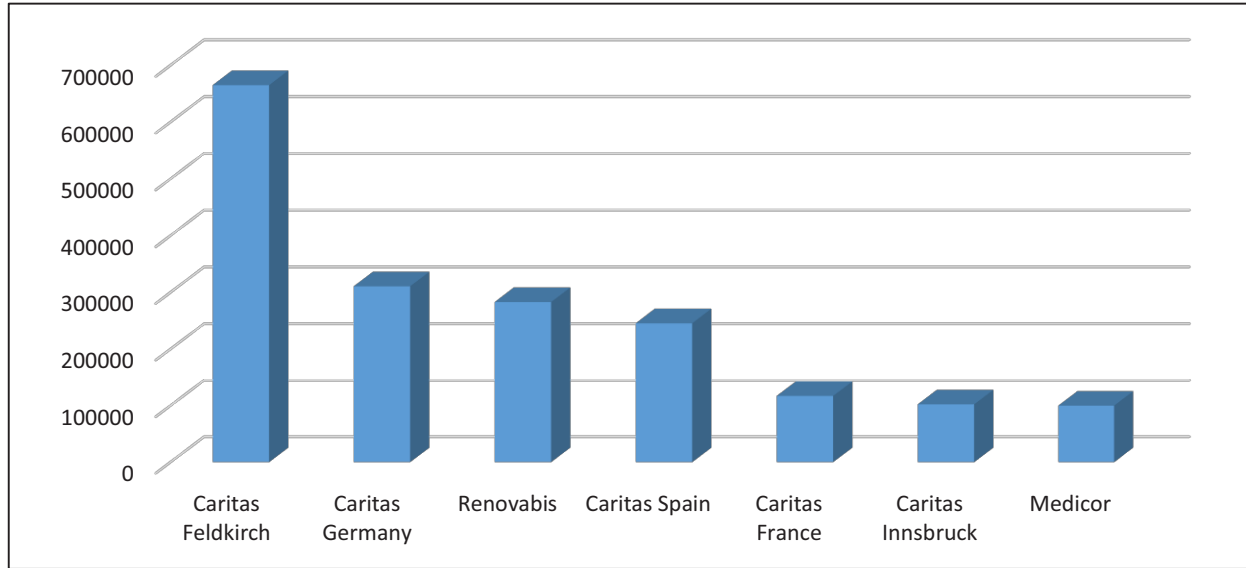
# FINANCIAL REPORT

## INCOME, EXPENSES Currency: EURO

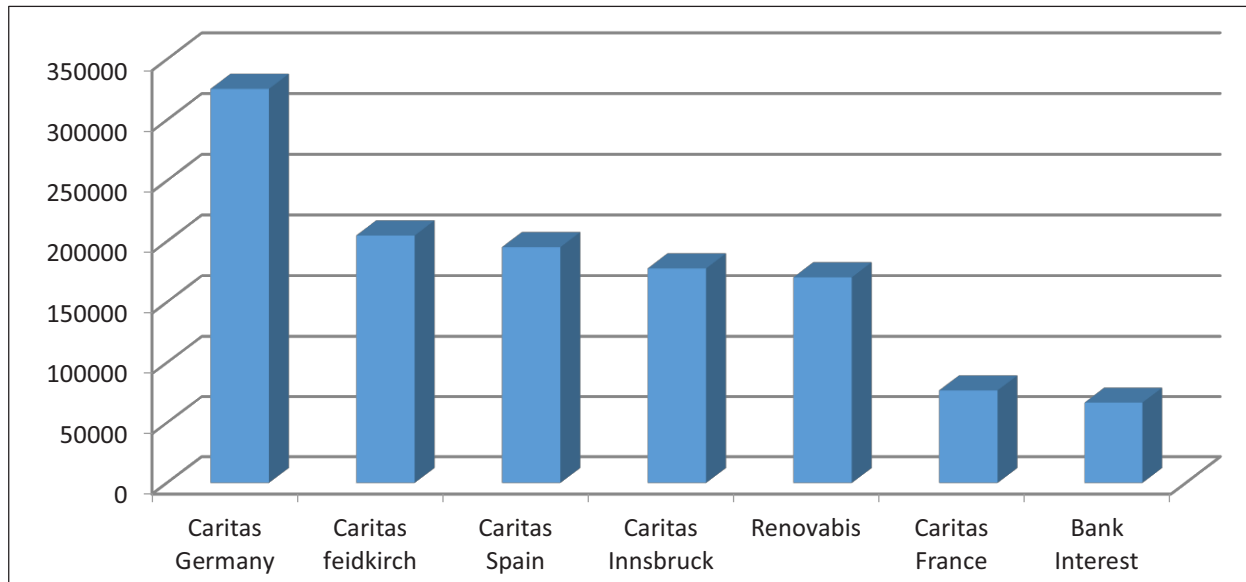


**DONORS  
2015-2016**

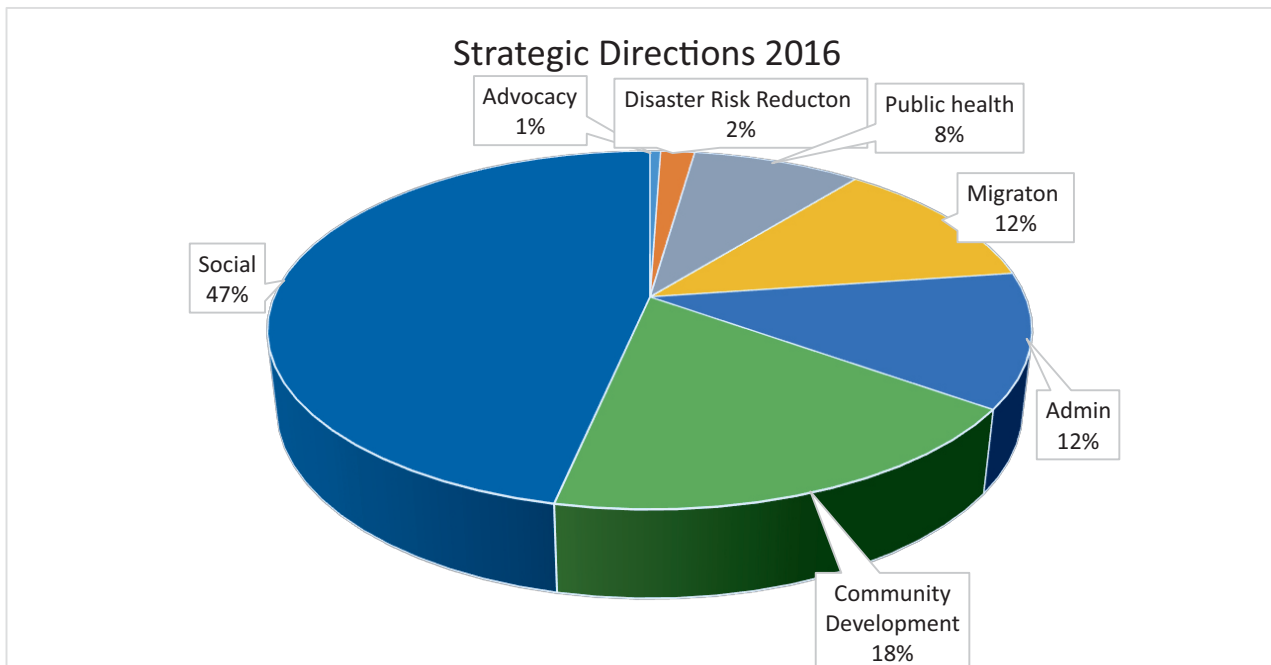
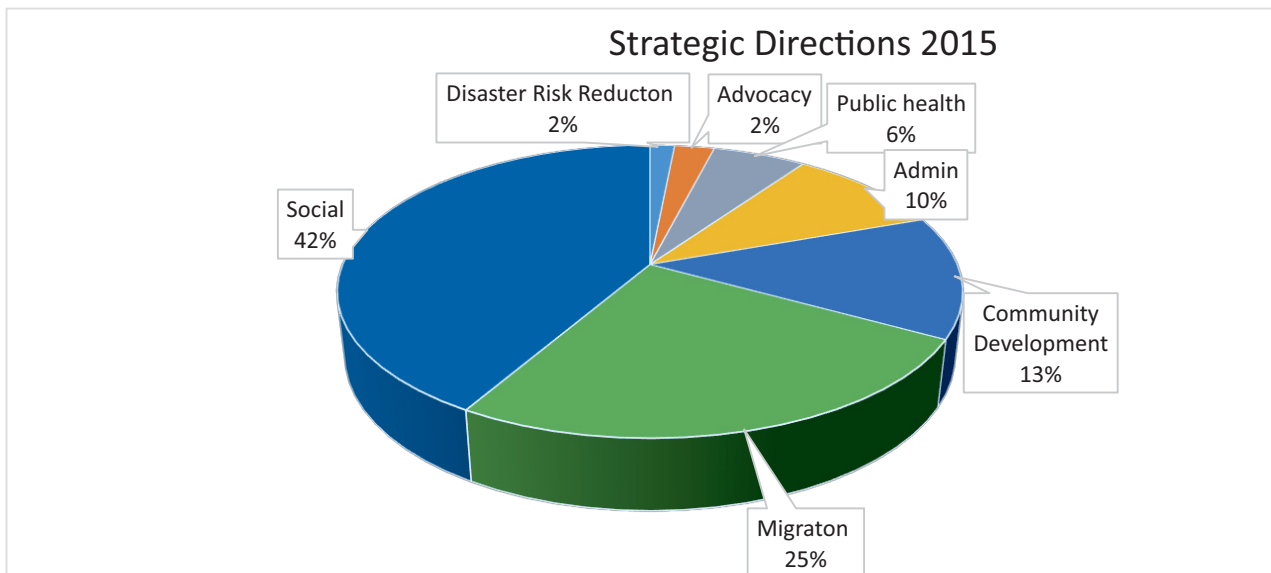
**DONORS 2015**



**DONORS 2016**



**STRATEGIC DIRECTIONS 2015-2016**



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